



## 1) This Week

- **'Giving Great Service' Webinar**

1 p.m. on Wednesday, September 25

When libraries put their patrons first, great customer service is possible on every interaction, from when they enter the library to when they leave. In this webinar, learn tips on assessing and improving your library's commitment to great service, how to deliver it, and what steps to take when customer service fails. This webinar will be recorded. [Register here.](#)

- **V-Cat Sierra Cataloging Training - MARC Alerts**

Thursday, September 26; 10:00 a.m. – 12 p.m.

[Link to register](#) | [Link to attend](#)

This training will introduce and review the process of adding MARC Alert bibliographic records to the V-Cat Sierra database. It is open to all library staff who catalog. Library staff new to cataloging in V-Cat or interested in a refresher training are encouraged to attend.

## 2) Data Dashboard Dissection # 1

Last week's [Monday Mentions](#) shared the new, statewide data dashboard pilot of public library data as reported in the Annual Report to DPI, running from September 3 - December 31. The [dashboard is available](#) on the WPLC website.

WVLS recognizes that time to explore this dashboard could be limited for its member libraries. From now until December, we are going to break down exploring sections in bite-sized pieces for library directors and staff called "Data Dashboard Dissections." WVLS member librarians who complete all four monthly tasks by the deadlines indicated will be eligible to receive a \$25 Amazon gift card.

[Check out the first "Data Dissection"](#) focusing on library cohorts. This task, including completing a Google form, should be completed by Tuesday, October 8.

## 3) Important Information for Election Day

Election Day is just over six weeks away. Wisconsin is one of the 21 states with same-day voter registration, meaning residents who decide to vote on November 5 can register at the polls. But many people like to register beforehand, especially online.

WVLS libraries will likely be used as a resource for answering questions from community members. WVLS Local and State Advocacy Consultant Kris Adams Wendt put together a helpful document of Wisconsin voter information including information on registration, what is needed, and proof of identification. [Feel free to use this resource](#) or have it handy for answering patron questions.

#### **4) Registration Still Open for WLA Conference**

Even though the deadline for receiving a WVLS scholarship has passed, early bird registration for the [2024 Wisconsin Library Association \(WLA\) Annual Conference](#) is still open. This year's conference takes place from November 5-8 at the KI Convention Center in Green Bay.

Registration includes access to Keynotes and Luncheons, Educational Breakout Sessions, Exhibitors and Vendors, Special Events and Networking, and more. [Check out this video message](#) from the 2024 Conference Planning Committee.

[Early bird registration](#) ends on Tuesday, October 1.

#### **5) V-Cat Training Day Set for October 17**

The next V-Cat Training Day will be held on Thursday, October 17 at the WVLS office. This event is in person only. [Attendees may register](#) for a full or half day.

- Refreshments and Conversation: 9:15-9:30 a.m.
- V-Cat Sierra Z39.50 Cataloging Training & Q & A: 9:30 a.m. – 12:00 p.m.
- Lunch (provided by V-Cat): 12:00 - 12:45 p.m.
- V-Cat Resource Sharing and Hold:s 12:45 -2:45 p.m.

[See the WVLS website](#) for more information and to register. Questions can be sent to Katie Zimmermann at [ils.admin@wvls.org](mailto:ils.admin@wvls.org).

#### **6) New Recorded Webinar on 'Programming Scaffolding'**

Time, budgets and space can be challenges when it comes to library programming. In this WVLS recorded webinar, Becky Phillips of the Brown County Library focuses on how to design programming that fits your library's budget and staff capacity, as well as the needs of your patrons. Using the adapted concepts of scaffolding, learn how to create one program that will reach a wide range of patron ages and engagement. Find out about successful programs at two branch libraries.

[View "Programming Scaffolding and Ideation."](#) This webinar counts toward 1 contact hour for public library certification.

#### **7) 2024 Charlotte Zolotow Lecture**

The Charlotte Zolotow Lecture, featuring Newbery and Pura Belpré award-winning author Meg Medina, will take place at the Memorial Union, UW-Madison, on October 17 at 7:30 p.m. Medina, who is also the current National Ambassador of Young People's Literature, will deliver a free public lecture. A livestream will also be available. This event is hosted by the CCBC with support from the Friends of the CCBC, Inc., and the Wisconsin Book Festival. [Registration](#) is required for both in-person and virtual attendance.

#### **8) Libraries Transforming Communities Grant Opportunity Now Open**

The Libraries Transforming Communities: Accessible Small and Rural Communities initiative by the American Library Association (ALA) is again offering grants to small and rural libraries to enhance accessibility for people with disabilities. Grants range from \$10,000 to \$20,000. To be eligible, libraries must serve a legal area population of 25,000 or less and be located at least five miles from an urbanized

area. This is a fantastic opportunity for small and rural libraries to make a significant impact in their communities.

[Register for the pre-application webinar](#) on October 10 and [submit an application here](#). Applications close on December 11, 2024.

## 9) Upcoming Webinars

- [Children's Collections and Boosting Engagement](#) - 1 p.m. on Tuesday, Sept. 24
- [Adult Programming Made Easy](#) - 9 a.m. on Wednesday, Sept. 25
- [Tech Planning and Budgeting](#) - 12 p.m. on Wednesday, Sept. 25
- [Engaging Beyond Our Walls](#) - 2 p.m. on Thursday, Sept. 26