

Recommendation

Volume fields in item records are only acceptable in the following situations:

1. Item records for periodical holdings.
 - Month/Year must display in either the Call Number field or Volume field.
2. Item records for multi-volume non-fiction works and braille works.

Explanation

When a volume field is present in an item record, patrons will be prompted to select a specific copy when placing their hold. This causes an item level hold. This functionality leads to poor customer service as item level holds sometimes do not fill as promptly and other items on the same bib record are not paged to fill the hold.

In the cases of periodicals, multi-volume non-fiction works, and braille, item level holds allow patrons to select the exact issue or volume they want.

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