

## March 2023

### **WVLS Trustee Technology Resource Access and Support Updates**

WVLS will continue honoring its commitment to ensuring all WVLS Trustees have access to the technology resources necessary to fully engage in the WVLS governance process. During 2023, some legacy strategies (introduced a decade ago) will be phased out as we blend WVLS Trustee resource access and support in with our standards based core technology services model.

High quality, secure iPad management and support practices have been a challenge since introducing them in 2013. Challenges which have grown both in complexity and relevance over the years. WVLS was able to balance a laissez faire management and usage allowance approach with periodic update and refresh sweeps over the years, but the ever more security focused tool sets and the need for much stronger security management they fulfill has outgrown us. Add to that the fact that mobile computing devices (smart phones, tablets, laptops, etc.) have become much more ubiquitous coupled with the significant shift toward remote-only and hybrid-forever meeting strategies in recent years and we find ourselves with newer trustees declining WVLS provided iPads in favor of personal or work devices they're already comfortable with. That is to say, even the "need" for WVLS provided equipment has diminished over time.

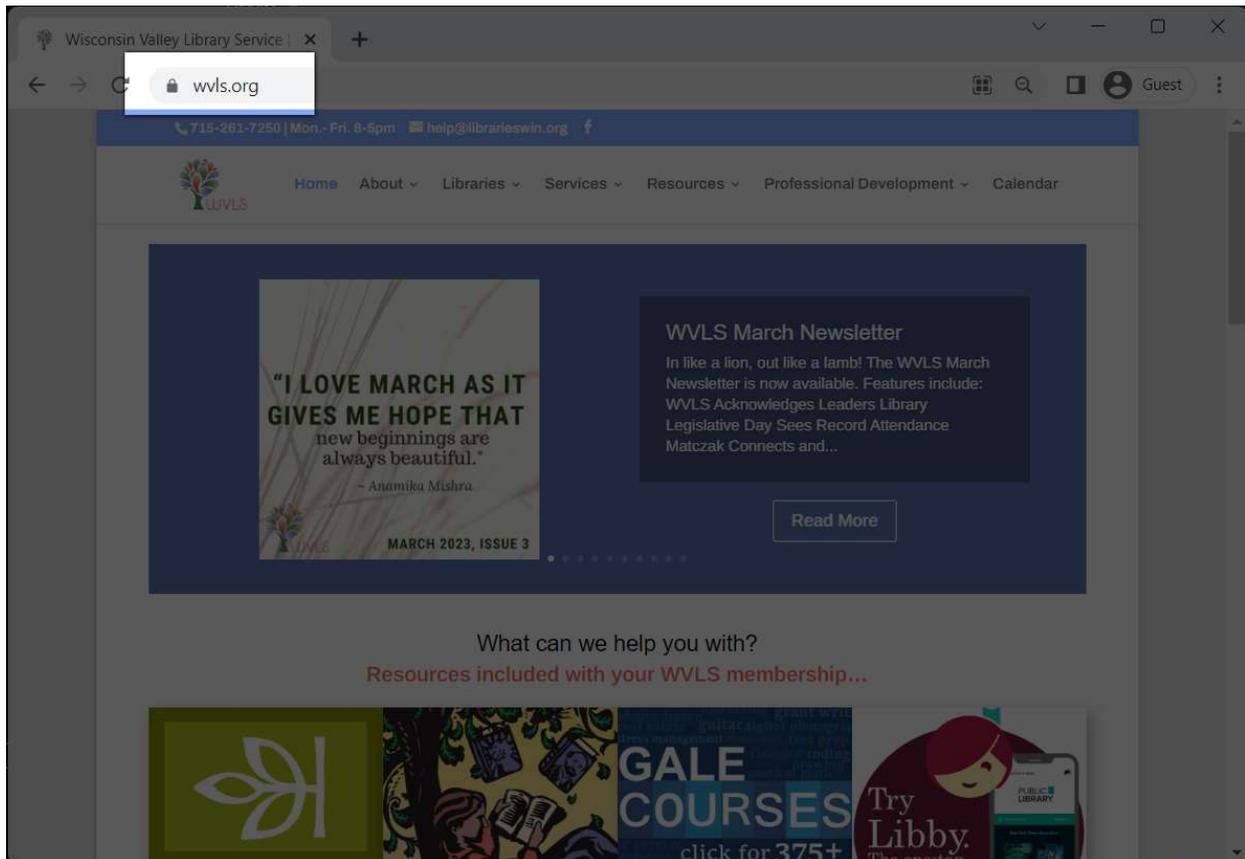
Moving forward, WVLS intends to phase out the use and support of iPads and will move to provisioning our standardized laptop units for which we have significantly more powerful tools to secure and support. Rather than an iPad, a secure laptop will be provisioned and supported for any Trustee who expresses interest. Remote access and better updates automation and enforcement toolsets will allow WVLS to continue honoring its commitment to ensuring all WVLS Trustees have access to appropriate technology resources.

In addition to device access, WVLS is currently exploring options and service/support models to potentially support mobile hotspot provisioning to WVLS Trustees on a case-by-case basis as need may present itself. An example of such a need might be a trustee living in a rural region with low quality or intermittent internet service access.

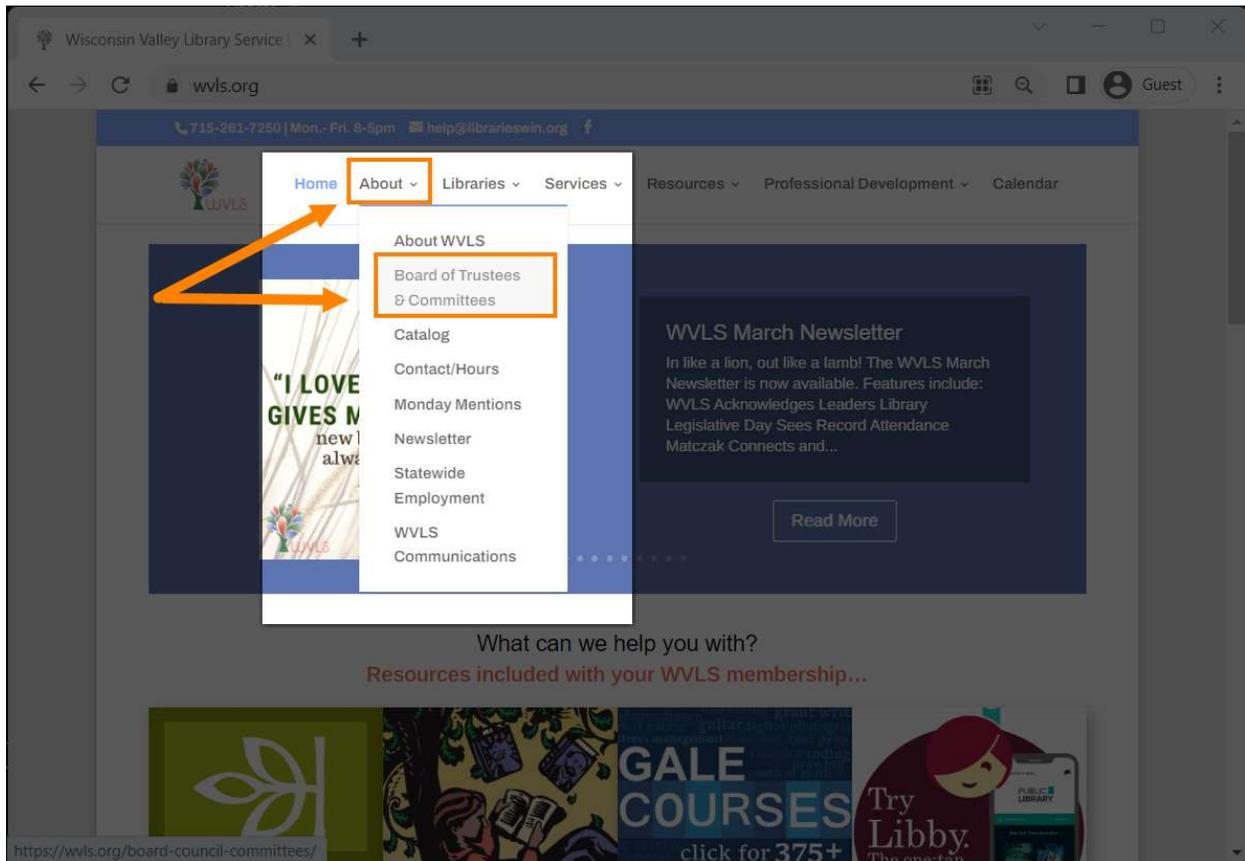
### **Updated WVLS Trustee Meeting Agendas and Documents Access Tutorial**

The content in following draft of the updated WVLS Board of Trustees Meeting Resources tutorial will be published as native web page resource on the WVLS website. An accompanying video tutorial will also be published (possibly as a [Digital Bytes](#) snippet).

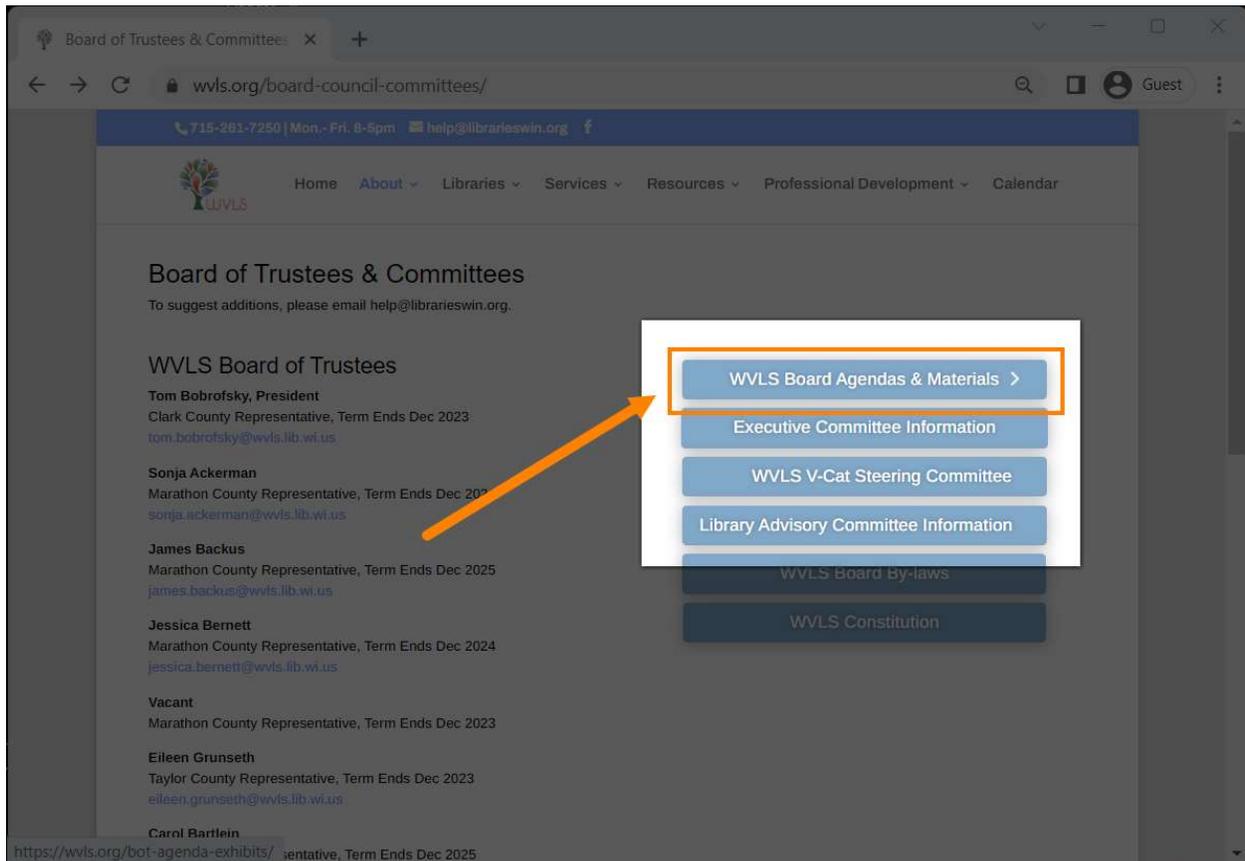
1) Using your preferred web browser, go to the WVLS website: [wvls.org](http://wvls.org)



2) Hover over (or tap) the **About** menu option then select the **Board of Trustees & Committees** item.

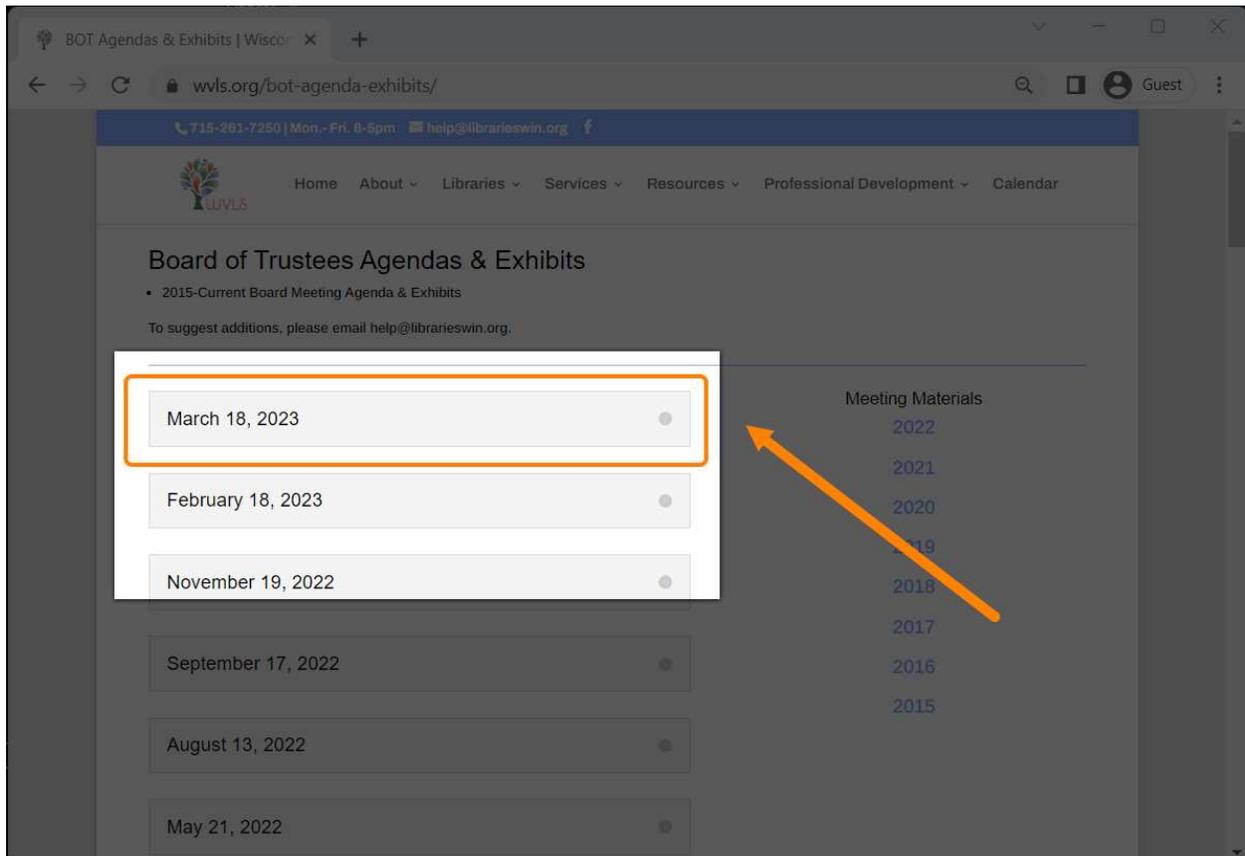


3) On the right side of the page, hover over and click (or tap) on the **WVLS Board Agendas & Minutes** button.



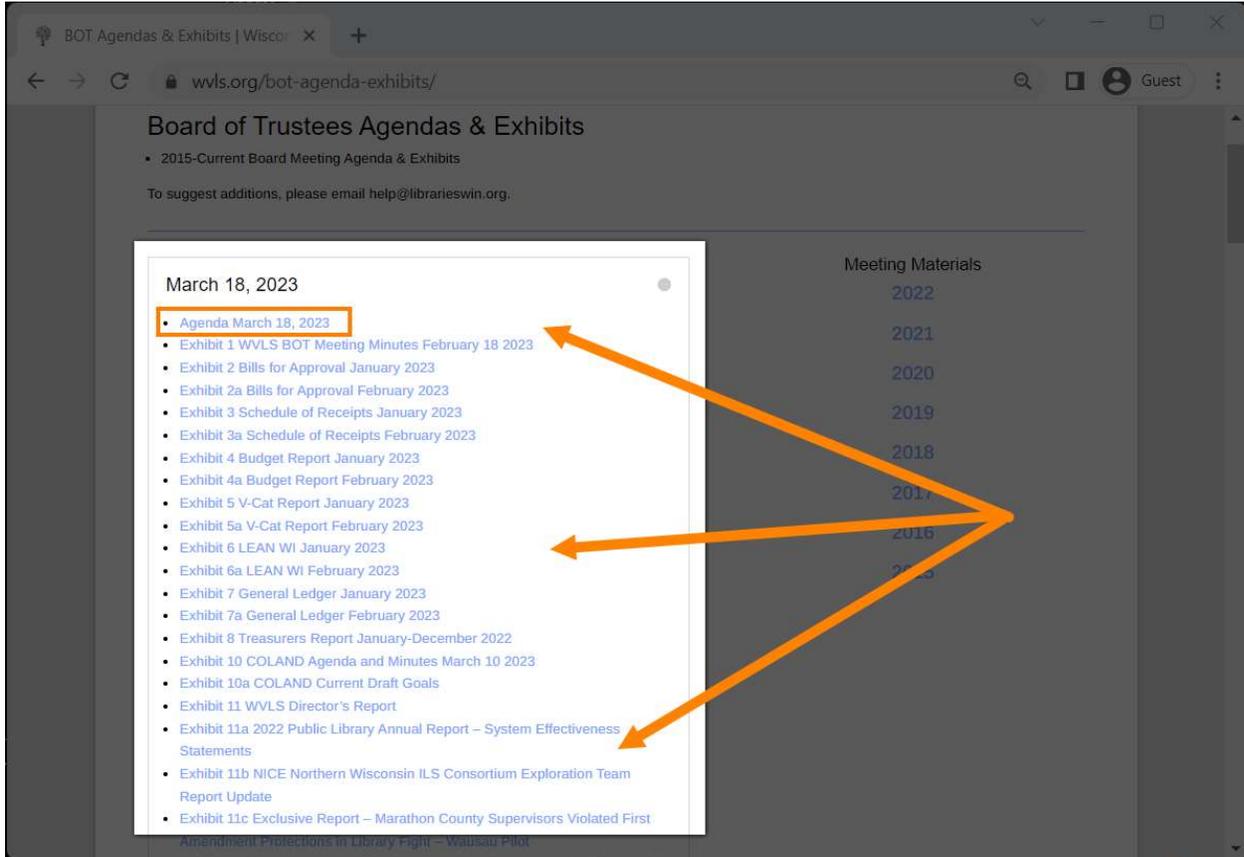
4) On the left side of the page, click (or tap) the desired **meeting date's** "accordion button" (listed from the most recent at top to oldest at bottom) to expand that meeting's "accordion content" to see links to the meeting's agenda and related meeting materials.

**Note:** meeting materials from previous years can also be accessed by clicking (or tapping) on the desired year on the right side of this page.



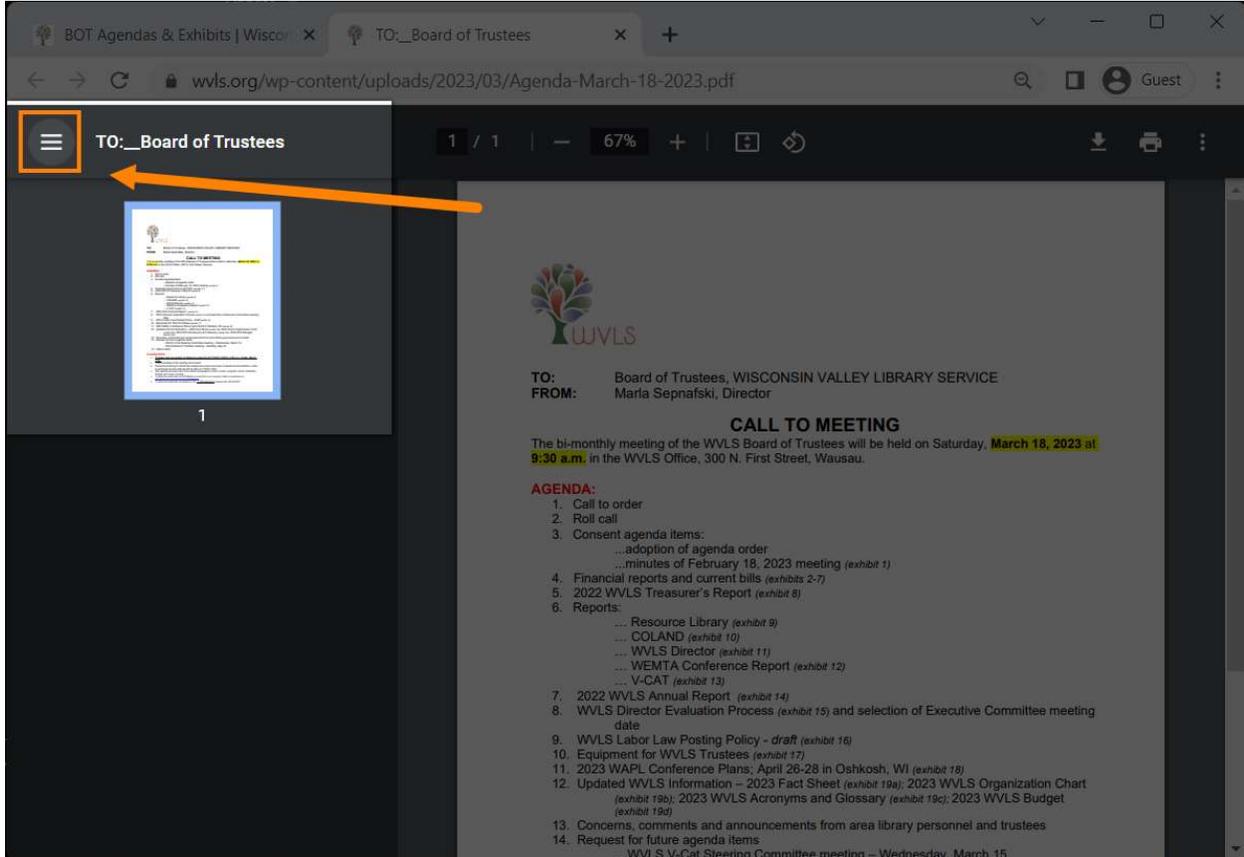
5) Within the meeting's "accordion content" block, click on (or tap) the **agenda** or other desired materials to view.

**Note:** Documents will open within the same browser tab by default so you may need to use your web browser's "back" function to return to this meeting materials page or use your browser's "open in new window/tab" function to have open multiple resources at the same time.



6) If the **agenda's** or other meeting document's PDF file opens with the page navigation sidebar expanded, click (or tap) the "**hamburger icon**" toggle button to close or reopen it.

**Note:** PFD viewer controls may vary across different browser types or versions. The controls shown are from **Google Chrome** version 111.0.5563.65.



7) Resize the PDF view using your browser's "zoom in/out" buttons (orange box below) or "fit to page" toggle button (green box below).

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