

## 2022 Public Library Annual Report – System Effectiveness Statements

Comments shared by boards of member libraries in the “Statement Concerning Public Library System Effectiveness” in the 2022 Public Library Annual Report are provided below.

### **Granton Community Library Board of Trustees**

*The library is pleased with the support from the system. They are always available for questions and willing to help us problem solve situations. They also are encouraging the library to move forward so we can support our patrons in a changing environment.*

### **Owen Public Library Board of Trustees**

*WVLS kept up their usual high standard of support during 2022.*

### **Crandon Public Library Board of Trustees**

*Rural libraries continue to struggle with reimbursement for circulations. Numbers crashed during the pandemic and show no signs of returning to previous levels. Small libraries often feel as if we are alone in our search for solutions, finding necessary resources, and meeting the varied needs of our patrons. We hope WVLS, Wisconsin Valley Library Service, will advocate for rural libraries and more supportive legislation, and creative ideas to improve library services.*

### **T.B. Scott Free Library Board of Trustees, Merrill**

*This year 2022 was filled with numerous transitional phases at the library. During these times especially and throughout the remainder of the year, system staff provided effective leadership and guidance and met the needs of the library.*

### **Edward U. Demmer Memorial Library Board of Trustees, Three Lakes**

*The Demmer Library Board of Trustees agrees that the Wisconsin Valley Library Service (WVLS) provided effective leadership and adequately met the needs of the library in 2022. The library board believes that the public library system fulfilled its statutory responsibilities and effectively utilized the funding available to meet those responsibilities. WVLS continues to provide routine support for catalog and systems for circulating materials among member libraries and libraries in the state, broadband and wireless internet, email and internal file sharing, support for statistics and the annual report, as well as providing administrative and policy support for the Demmer Library director and board as needed. In 2022 WVLS supported member libraries as they moved beyond the day-to-day thinking of the pandemic. The new Aspen discovery catalog successfully launched in early 2022 and user engagement with self-discovery has increased and the product has brought positive feedback. WVLS staff continue to work to improve the discovery results and to look into new integrations for that service. WVLS continues to be a solid backbone for all integrated services proved by the Demmer Memorial Library.*

### **Jean M. Thomsen Memorial Library Board of Trustees, Stetsonville**

*Excellent support and service.*