



1) Start Promoting Holiday Hours

As we head into the holiday season, it's important to communicate with library patrons the possible changes in library hours. Rebecca Kilde from the IFLS Library System shared tips on communicating these changes.

- As soon as you know your holiday schedule, start posting it in your library newsletter, on your website, and on social media.
- Use in-library communications like posters (at the doors, in the bathrooms, by computers), bookmarks, hold-shelf inserts and friendly reminders from staff.
- Don't ignore Google. That also populates maps.
- Announce holiday closings at any programs or gatherings at the library for a few weeks before the dates.

2) New Digital Byte: Justice Gap

In the latest Digital Byte, Elizabeth Manriquez from the UW-Wisconsin Law School Library talks about the Justice Gap, who it affects, and how libraries can assist. This is part three of a five-part series. [View it here.](#)

3) WPLC Patron Survey

The WPLC annual patron survey [is now live](#). A link to the survey can also be found on the top of the homepage for [Wisconsin's Digital Library](#) as well as on the Libby app. The survey is open through November 4th. Please encourage your patrons to respond by sharing the survey link to your websites and social media accounts and by displaying printed signs in your libraries. Here are some materials to help:

[Social Media Graphic](#)

[Printable Graphic](#)

4) Next Ryan Dowd Training: Homeless De-Escalation 101 Workshop

Thursday, November 10; 1 - 2:30 p.m.

- Analyze filmed scenarios that were not in the original training
- Do a Q&A with me

- Physically practice the skills from Homeless De-Escalation 101 with a colleague. Thus, this training is best watched in a group (or with a buddy).

Contact Jamie at WVLS (jmatczak@wvls.org) for the registration link. The recording of the live training will be available via Zoom for four weeks.

5) Upcoming Webinars

- [Becoming a Courageously Inclusive Leader](#) - 9 a.m. on Tuesday, Nov. 1
- [DEI Subject Heading Enhancements at Deschutes Public Library](#) - 9 a.m. on Wednesday, Nov. 2
- [Getting and Growing Grit](#) - 12 p.m. on Thursday, Nov. 3
- [How to Set Up an Awesome Beanstack Winter Reading Challenge](#) - 1 p.m. on Thursday, Nov. 3
- [Everything You Think You Know About Native Americans is Wrong](#) - 3 p.m. on Thursday, Nov. 3
- [The Leader's Guide to Managing Difficult Conversations](#) - 9 a.m. on Friday, Nov 4
- [Working Toward a Bias-Free Hiring Process](#) - 10:15 a.m. on Friday, Nov. 4

6) 2023 WLA Mentorship Program

The WLA Mentorship Program, a free program for WLA members, is designed to provide encouragement, support, and guidance to library staff seeking professional growth through connections with experienced colleagues within a structured mentoring program.

The third round of the WLA Mentorship Program will begin in January 2023. A required orientation program is slated for January 10, 2023. Any WLA member may apply to the year-long program and there is no additional cost to participate. [More details about the program are available.](#) The due date to apply is Tuesday, November 29.

7) Reminders

- The **November V-Cat Council Meeting** has been rescheduled to Thursday, November 10 from 9:30 a.m. to 12 p.m. More information will be available on the [V-Cat Council Meeting Materials page](#).