

How often does your library convert juvenile patrons to adult patrons?	Does your library require patrons to fill out a new library card application when they turn 18?	Does your library require patrons to verify identity or address when they turn 18? (If yes, please explain)	Does your library issue a new card/barcode number to patrons when they turn 18?	Does your library waive overdue fines when converting juvenile patrons to adult?	Would you be open to waiving overdue fines when converting juvenile patrons to adult?	Does your library waive bills for replacement items or manual charges when converting juvenile patrons to adult?	Would your library be open to waiving bills for replacement items or manual charges when converting juvenile patrons to adult?	Does your library transfer fines and/or bills from a juvenile patron record to the parent/guardian's patron record when converting a juvenile patron to adult?	Would your library be open to transferring fines and/or bills from a juvenile patron record to the parent/guardian's patron record ?	If your library waives or merges juvenile fines when converting patron records to adult, would you be willing to share policy or procedure documents?
<b>See chart</b>	<b>Yes - 5 No - 18 Other - 1</b>	<b>No - 10 Yes - 7 Yes - at expiration - 2 Other - 5</b>	<b>Yes - 23 No - 1</b>	<b>Yes - 5 No - 4 Other/It's complicated - 15</b>	<b>Already Waives - 6 Yes - 16 No - 2</b>	<b>No - 15 Yes - 2 Other - 7</b>	<b>No - 10 Yes - 13 Already Waives - 1</b>	<b>No - 20 Yes - 2 Other - 2</b>	<b>Yes - 10 No - 8 Other - 7</b>	<b>Yes - 5 No 7 Maybe - 12</b>
When the patron visits the library with an expired card	No	no	No	No	Yes	No	No	No	I believe this would require Board Approval.	No
Quarterly	Yes	Yes, our application requires a valid driver's license.	No	We are currently revamping our policy for this. However, if the fine is less than \$10 we will waive them.	Yes	No	No	No	Yes	Yes
When WVLS helps us do this	No	NO	No	Yes	Yes	No	No	No	No	Maybe
When the patron visits the library with an expired card	Yes	Yes, with license	No	May forgive older	Yes	Once for replacement	Yes	No	No	Yes
When the patron visits the library with an expired card	No	no	No	Yes	My library already waives overdue fines when converting juvenile patrons to adult.	No	No	No	on a case by case basis	No
When a patron comes in and is now an adult	No	no	No	Typically do not charge fines to juvenile patrons	Yes	No	Yes	No	Yes	Maybe
try to do every year- but I forget	No	no- we verify address and phone whenever the card expires	No	it depends if they are a "frequent flyer"	Yes	not for replacement costs or manual charges- we try to collect those	No	No	I am not sure...	No
Once a year	No	NO	No	No	Yes	No	Yes	No	No	Maybe
The 6th grade class that is moving to 7th grade gets switched to an adult. All other patrons we do when they visit the library and their card is expired.	No	No	No	Our juvenile patrons only receive fines for lost items and those do not get waived.	No	No	No	No	No	No
Twice a year	No	no, only upon renewal of card	No	we are fine free and previously waived fines	Yes	No	Yes	No	Yes	Maybe
We do a yearly spreadsheet and convert daily if possible and when a new adult customer comes in to update their card.	Yes	Yes, if they no longer have their card, and they officially have not signed a previous application.	No	Fines convert to signing adult on juvenile card, or possible waive if adult cannot be verified because of lack of information.	Yes	Not generally, depending on the situation	Yes	Yes	Yes	Maybe
Twice a year	No	No	No	Yes	My library already waives overdue fines when converting juvenile patrons to adult.	No	Yes	No	Yes	Yes
Once a year	No	No	No	We do not charge overdue fines.	My library already waives overdue fines when converting juvenile patrons to adult.	No	No	No	It would depend upon the circumstances and account history.	Maybe
Monthly	No	NO	No	we don't have a policy, we need one, and are looking into this	Yes	We have done claims returned, but again we are not consistent	Yes	No	No	Maybe
When the patron visits the library with an expired card	No	only if not well known patron	Yes	Yes	Yes	Yes	Yes	No	No	Maybe
When the patron visits the library with an expired card	No	no	No	No	Yes	No	Yes	No	Not sure.	No
When the patron visits the library with an expired card	Yes	Yes with a state photo id and mailing address	No	RDL does up to a certain amount if necessary. There are no fines on juv materials	My library already waives overdue fines when converting juvenile patrons to adult.	Yes	My library already waives bills / manual charges when converting juvenile patrons to adult.	No	Not sure that's entirely legal. I'd be interested in seeing how that works	Maybe
Once a year	No	We verbal confirm if it is the same or needs to be changed.	No	Juveniles are not fined on juv materials	My library already waives overdue fines when converting juvenile patrons to adult.	No	Yes	No	Yes	Maybe
When the patron visits the library with an expired card	No	Yes; with a government ID or piece of mail with an address and name	No	No	Yes	No	Yes	No	No	No
Once a year	No	No and yes, probably. Chances are the only way we'd know if patron need to verify information is if card expired (as happens annually) in which case we would update any information that needs updating anyway or have them fill out a new application if they're on an old form.	No	Case-by-case	Yes	Case-by-case	Yes	Case-by-case	Yes, but we don't link records in Sierra at this time so it would need to be a manual, case-by-case procedure.	No
Quarterly	Yes	Yes, in case they have moved out of their parent's house, and we require an ID for an adult card	No	account, since they have responsibility for the fines when they were a juveline.	No	We bill the parents	No	Yes	Yes	Yes
Once a year	No	Yes, driver license	No	We do not charge fines for any patron	My library already waives overdue fines when converting juvenile patrons to adult.	No	No	No	No	Maybe
I have never done it and need to learn the parameters/rules for doing it.	We don't have a policy in place, can someone tell me more about this or should I talk with my mentor?	We try to ask if any info has changed at every checkout, but don't verify it.	No	We haven't converted patrons that I know of, so no fines waved.	Yes	See previous answers.	Yes	See previous answers.	Yes	Yes
Twice a year	No	yes, they could have moved or changed address.	No	Yes	Yes	No	No	Sometimes we waive fines, but if they are still billed or a missing item then we require they pay that first.	Yes	Maybe