

Aspen Masquerade Mode

Aspen Masquerade Mode allows library staff logged into Aspen to access patron accounts.

[Watch this video](#) to see how Aspen Masquerade Mode can help staff assist library users with placing holds and navigating their online account.

Please come to the November V-Cat Council meeting prepared for a discussion and with a clear idea of which of the options you find acceptable for your library and V-Cat Council as a whole.

Please note the following:

- If Masquerade Mode is enabled at a library, it is recommended that library staff are required to sign a patron information confidentiality form.
- WVLS will block patron reading history in Masquerade mode.
- Aspen provides the following options for Masquerade Mode:
 - 1) Enable masquerade mode for select staff, with access to all v-cat patrons.
 - 2) Enable masquerade mode for select staff, limited to local patrons.
 - 3) Do not enable masquerade mode for any v-cat library staff.
- Libraries have been surveyed regarding their preferences, and survey results will be shared during the V-Cat Council meeting.

Possible Action for V-Cat:

- A. Recommendation: Individual libraries may choose to enable Masquerade Mode for select staff, with access to all or local v-cat patrons.
- B. Recommendation: Individual libraries may choose to enable Masquerade Mode for select staff, with access local v-cat patrons only.
- C. Recommendation: Masquerade Mode will not be enabled for any V-cat library staff.
- D. Another recommendation determined during the meeting.
- E. Take no action at this time.