

Recommendation to Discontinue Invoicing Libraries for Billed Items

Recommendation:

V-Cat Cooperative Circulation Committee recommends that the practice of invoicing libraries for billed items be discontinued.

Explanation:

There is a possibility of double payment to the owning library if patrons pay their bill in ecommerce.

The billing process and follow through is very time consuming.

Not all libraries bill other libraries for their patron's billed items.

There is a possibility of items being returned during and after the billing process.

Libraries are encouraged to communicate with each other about billed items and request additional contact with patrons to return items.

Billing other V-Cat libraries for items that are claimed returned, damaged, lost and paid, or missing pieces will remain in place.