

# Meet Your Partners: Workforce Resources (LAWDS)

April 27, 2021 at 10 a.m.

## Scenarios

### Large Group (recorded)

1. A woman approaches the desk asking to create a resume. She has two elementary aged children with her.
2. A person calls asking for assistance in creating a resume. They do not have a computer.
3. A person calls and asks for recommendations for finding jobs and assistance in building computer skills.

### Small Groups (not recorded)

4. A person approaches the desk and asks for information on starting a small business.
5. A person approaches the desk and states they are a veteran and need assistance in finding information about their benefits and resources.
6. A person approaches the desk and states they were given notice at work their company would be experiencing layoffs. They ask for resources for job seekers.
7. A person approaches the desk and notes they have recently been released from jail and are looking for resources for housing, searching for jobs, and workplace skills.
8. A senior citizen approaches the desk and asks for assistance in finding housing, assistive equipment and resources for living at home alone, and looking for part-time work.
9. A person calls asking to borrow a laptop or use a public computer. They use a wheelchair.
10. A person approaches the desk and asks for job resources written in Spanish. They just moved into the community and recently started taking English language classes. They are more comfortable reading in Spanish than English. What job resources written in Spanish could you offer them? Are there services you could point them to for assistance?
11. One of your teen users just started their junior year of high school. They aren't sure the traditional path of a four-year college or university is right for them. What alternatives to traditional college or university can you point them to? Are there folks they could turn to for advice and options?

## LAWDS [Libraries Activating Workforce Development Skills](#)

The [LAWDS project](#) brings together public library staff with regional Workforce Development Boards (WDBs) and [Wisconsin Job Centers](#), to facilitate more seamless support of job-seeking patrons, business owners, and entrepreneurs. This project was made possible in part by the Institute of Museum and Library Services.

