

2020 TOP 10 V-Cat ACCOMPLISHMENTS

Exhibit 12a



UNPRECEDENTED SUPPORT DURING PANDEMIC

WVLS ILS Administration Team provided additional technical support and system modifications to assist libraries with service adjustments throughout the COVID pandemic.

- Transitioned to 100% remote meetings in March of 2020.
- Responded to over 800 requests for support.



VOTING MODEL RESEARCH COMPLETED

Thank you to the Voting Models Exploratory Committee Chairs Erica Petersen of Medford and Dominic Frandrup of Antigo.

The Committee researched and recommended a more equitable representation based on libraries' relative size, circulation, and contribution to V-Cat.



\$10,000 REBATE THROUGH CONTRACT RENEGOTIATION

A revised budget and change to the contract for OCLC Cataloging Utility will result in a projected one-time rebate of \$10,000 for V-Cat member libraries in 2021.



SURVEYED USERS & EVALUATED ONLINE SEARCH

Thank you to the V-Cat Discovery Layer Advisory Group for their leadership on this project.

Library users were asked to share their experience using the V-Cat online catalog and the EBSCO Discovery Service.

- 1,933 users responded with over 90% reporting satisfaction with the V-Cat catalog search experience.



IMPROVED SEARCH & DISCOVERY OF LIBRARY ITEMS

Changed the V-Cat online catalog so that subtitles with series and volume information are displayed in search results, improving search and discovery for library users.

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NEW PHONE & TEXT MESSAGE SERVICE

A transition to a new telephone and text message notification system will result in a cost savings of 50% for 2021.



CHECKOUT CONSISTENCY FOR V-CAT LIBRARY USERS

Thank you to the Cooperative Circulation Committee and Co-Chairs Mary Stachowiak and Kitty Roesler of MCPL for their leadership on this project. V-Cat Council approved standard check out periods for most material formats across all V-Cat libraries.



LAUNCHED CATALOGING PARTNERSHIP

Sped up the review of temporary records by launching a cataloging partnership with experienced cataloging staff at select libraries.



SUBJECT HEADINGS PROJECT

Thank you to the Bibliographic Control and Interface Committee and Chair Chris Luebbe of MCPL for their leadership on this project.

The Committee began a project to add subject headings, where appropriate, to 14,300 records brought over from previous ILS software. (This is less than 3% of total records.) The WVLS degreed cataloging librarian will guide select V-Cat library staff to complete this project in 2021.



FOUND A SOLUTION

The WVLS ILS Administration Team resolved a major Sierra software issue that had been impacting users across the globe.

THANK YOU TO MEMBER LIBRARIES FOR SHARING RESOURCES!

Thank you to V-Cat Council Chair Dominic Frandrup (Antigo), Chair-Elect Stephanie Schmidt (Crandon), and Past-Chair Tammie Blomberg (Rib Lake) for their leadership.

- In 2019, V-Cat libraries circulated 229,192 items from other V-Cat libraries to their local users (including renewals).
- In 2020, the pandemic year, V-Cat libraries circulated 167,127 items from other V-Cat libraries to their local users (including renewals).