Give Precedence to Local Holds

When the **Holds: Give precedence to local holds** circulation option is enabled, the system fills item holds placed by your library's patrons on your library's books before filling holds placed by patrons of another library.

Recommendation from ILS Administrator:

Discontinue use of the Give Precedence to Local Holds circulation option to allow holds to be filled in the order they have been placed.

Note: High demand limitations will still be in place.

Explanation and additional information:

A hold is considered local if the pickup location matches up with the item's location code and the library where it is being checked-in.

The loan rule will still enforce whether or not an item will satisfy a hold based on patron type, so High Demand loan rules can be applied first. Then, local preference fills the earliest eligible hold that is to be picked up at the item's owning library even if there are earlier holds to be picked up elsewhere.

When an item whose title has multiple holds is checked in, the system determines whether the item satisfies any local holds. If so, the system fills the first local hold in the queue.

If there are multiple local holds and/or there are holds in more than one hold queue, the system checks for the first local hold in each queue and then fills the local hold that is earliest.

Because hold queue positions might not be accurate, patrons do not see the display of hold queue positions (# of #) in the hold status listing in the online catalog. The hold queue number is also not visible within the patron record in Sierra. If the "Give precedence to local holds," option is disabled the hold queue position would be restored in the online catalog and in Sierra.

Pros:

- reduced movement of materials between locations
- less quarantine of materials after transit
- possibly shorter wait times related to transit and quarantine of materials
- easier to manage alternate paging list, if needed

Cons:

- patrons no longer see their position in the hold queue

Note: There is not a way to group multiple locations together for libraries that have multiple locations. Holds on a title will be filled for patrons whose pickup location matches up with the branch item's location code first. Items will begin filling holds for pickup at other branch libraries once the holds for pickup at the owning branch are exhausted.

From Sierra Documentation:
Holds: Give precedence to local holds

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> When the **Holds: Give precedence to local holds** circulation option is enabled, the system functions as follows:
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> - The system fills item holds placed by your library's patrons on your library's books before filling holds placed by patrons of another library.
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> - When an item whose title or volume has multiple holds is checked in, the system first determines whether the item satisfies any local holds. If so, the system fills the first local hold in the queue.
>
> - If there are multiple local holds and/or there are holds in more than one hold queue, the system checks for the first local hold in each queue and then fills the local hold that is earliest.
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> - Because local holds take priority, and therefore hold queue positions might not be accurate, the system suppresses the display of hold queue positions in the **STATUS** column when:
>   - patrons use WebPAC to view their requests and holds.
>   - staff use Sierra to view the **Hold** tab in a patron record.