

Shoutbomb Notices Frequency/Schedule Adjustments

After reviewing the Shoutbomb survey results, WVLS is prepared to offer and support the following options for phone/text message notices:

Overdues one of two options:

- 1x/day at 12:00 PM
- 1x/day at 4:00 PM (Current setup)

Hold Pickup one of three options:

- 1x/day at 10:00 AM OR 2:00 PM
- 2x/day at 10:00 AM AND 2:00 PM
- Hourly between 9 AM and 4 PM (Current setup)

Notices would be determined by the patron's home library - not the owning library or checkout library.

Please email ils.admin@wvls.org to request a change from the current set up by **Friday, April 16th**.