Name three ways your library evolved or innovated in 2020.

      More electronic based communication
      More partnerships (park and rec)
      Curbside services
      More individual outreach for people who are shut-in for medical reasons
      Weekly meetings and more trainings on customer service
      Working with the UW and the Senior Center (adult and summer packs)
      Started circulating board games (people were at home)
      More time for staff meetings (all get on the same page)
      Grab and Go
      Take and Make Projects
      Babysitter Totes and Institutional Outreach
      Curriculum Crates
      Revised bylaws to Remote access for meetings
      Homeschool page end engineering activities
      Increase in social media followers
      Increased service through Facebook Messenger
      Virtual Storytimes
      Facebook Live events
      Bluejeans - used for meetings and book clubs
      More original content

Reflecting on how services, programs, staffing, marketing, etc. were affected….
What short-term changes took place?

Sanitizing/wiping down every hour
Plexiglass barriers (maybe during flu season?)
Masking
Using gloves to clean
Germ-ophobic cleaning
Less furniture in the library
Having less people in the library
Capacity limits

What permanent changes have taken place? (in five years, what changes might still be in place?)

Drive-up window use
Staff working remotely
Virtual Book Clubs continue at night/winter
Using less garbage
Grab & Go (outreach patrons)
Keep exploring different materials
Not comfortable with potlucks
Not sure about legos and knex pieces
Rearrangement of hours (more efficient for staff)
Staff like not working weekends
Healthier habits
Continue to wash books when they come back
Hanging onto documentation we used now
Take and Make
Curbside
More service options, even it means we adjust hours/staff
More freedom in sharing personal struggles/more human sides to people
Access to online meetings

In addition to low circulation and program numbers, what are your concerns about negative long-lasting effects in 2020?

-Take awhile for in-person attendance/programming
-Getting people to come to us will be a challenge
-Rise in ebook use
-Using the library as a "hang out" (regulars who came every day)
-Putting community puzzles together
-Pre-pandemic projects - how much longer before they get done
-Will we get back to normal hours? Is it worth being open in the evenings?
-Can we get comfortable with 80 people packed in a room?
-Library funding/budgets - the effects on hours/materials, etc.
-People's perceptions on political rifts