

Known Issues for Sierra 5.2

Known Issues List

Known Issues meet the following requirements:

- The issue was reported by a customer to the Help Desk and sent to our Software Engineering team as a product defect.
- At minimum, one library has reported the issue and our staff can replicate on an Innovative test machine. In all cases, we aim to provide consistently updated information that includes a description of the issue, the software version in which the problem was found, and when applicable, the version including the coded resolution.

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Issues Reported in This Release

None at this time.

Issues Fixed in This Release

ACQUISITIONS (8)

SIERRA-31521

Cursor focus incorrectly moves to FUNCTION list instead of next input box

When working in Pay an Invoice function, the cursor focus doesn't move to the next input box but instead jumps to the FUNCTION list in the SDA when the ENTER key on the numerical keypad or the ENTER key on the keyboard is pushed.

SIERRA-31372

When exporting the Fund Activity Report, all funds are exported to the same Excel spreadsheet instead of opening a new one

When exporting the Fund Activity Report in Sierra, all funds are exported to the same Excel spreadsheet instead of opening a new spreadsheet each time a different fund is exported after cancelling. Sierra displays the correct activity for each fund but will

continue to export the first subsequent funds to the same spreadsheet until you launch a new Sierra session.

SIERRA-30155

Edifact invoices from ProQuest can't be imported into Sierra.

When a user tries to import an Edifact invoice from Proquest they get an error: "Failed to upload vendor file, shipment not created."

SIERRA-30051

Sierra froze when sending orders with FTP in Print/Send orders function.

Acquisitions staff have been experiencing frequent freezing of the client during the FTP process in Print/Send Orders.

SIERRA-26017

Invoice field is being truncated

The invoice number field allows for 19 characters to be entered, but truncates the value to 15 when selected. There is no way to revert the view back to anything over 15 characters.

SIERRA-17834

Buttons in Vendors Function are being carried over to other functions

The buttons in Vendors Function are sticking and being carried over to various functions. For example, the New Grp button is active and remains for all functions selected.

SIERRA-15026

Permission #73 is not being honored

Setting Sierra permission #73 ("Key new record") has no effect on a user's ability to create - or not create - a new order record in Place Orders. Removing the permission from a user's account does not inhibit the user's ability to access the New Records tab in Settings.

SIERRA-12639

Wrong line item note field prints on Invoice Register

The problem occurs when posting fund adjustments **and** invoices in sessions at the same time.

ADMIN APP (11)

SIERRA-29975

Community Reviews Administration: Exception occurs when searching for a record number of an incorrect length

When searching Community Reviews in the Admin App using a record number or patron record number of the incorrect length, such as neglecting to remove the check digit so it is too long or missing a number, results in an exception error screen.

SIERRA-29905

Admin Corner limits password input to 12 characters and failing password check.

Sierra server will attempt to authenticate a user after the 12th character of a password has been entered, therefore longer passwords will be rejected as being incorrect

SIERRA-27558

Unable to change rectype slices from false to true in AWS Admin

If within the rectype slice, one of the record types has enabled set to False, and you attempt to update the this to true, the admin app will immediately revert the change before you can save. Under the changes screen the only change that will be marked is the change from True to False.

SIERRA-27011

Forced Login functionality fails to work on Sierra system

The forced logins aren't working after adding new limit network access table entries for new IPs. Sierra works fine but still prompting for a login.

SIERRA-26943

Character Map function not displaying correctly - selected character in Character Map is not highlighted.

In SDA | Tools | Character Map function. When you select a character, there's no indication which character you've chosen no highlight, outline or shading. The character inserts properly with a double-click or with a single click followed by the Insert button, but it's impossible to tell which character you've selected.

SIERRA-25666

Preferred print templates saved in Admin App do not appear in SDA's user settings

A user assigns more than one template as a Preferred Template for their login in the Admin App and also selects either "Prompt for template" or "Always prompt for template" in the Select Template drop-down. However, when this user launches SDA and checks Admin - Settings - Print Templates, these preferred templates do not appear there as selected.

SIERRA-24465

Unable to select Imported Sounds in the Admin App

Log in to the Admin App, then going Auth & Auth | Options | Sounds, selecting the Use customized sounds radio button, then Upload a sound. If you then click on the drop down list there will be a static list and your uploaded sounds will not appear

SIERRA-18250

y-tag data in patron records is not selectable in Custom Patron Display in Admin App

y-tag data in Patron Records is not an available custom patron display option in Sierra.

SIERRA-16371

Password Policies not honored when saving passwords in Admin App

When the System Option "Login: Enable Password Policies" is set to yes, Sierra allows users to login who have passwords that do not conform to the rules established in the Password Policies screen of the SDA.

SIERRA-16346

Admin App: Importing user settings overwrites password date

Importing Basic Info settings for a user overwrites password date.

SIERRA-16266

Record templates with diacritics in their description display incorrectly in Admin App

Diacritics can be included in the description of record templates in Sierra and these display correctly. However, these diacritics don't display correctly in the Admin App.

CATALOGING (32)

SIERRA-31456

Very slow Output MARC Records file creation in Data Exchange

Reported in Sierra 5.1, output marc records in Data Exchange is taking significantly longer to process.

SIERRA-31267

Diacritics in the Call Num field truncated in bib record holds summary view

Lengthy call numbers with diacritics are truncated in the bib record 'holds' summary view. They display correctly in other views (e.g. bib record 'item' summary view).

SIERRA-31089

Scheduler returns error message when mixed length record numbers in the system

When customer was trying to create a new task within Scheduler and am getting an error message about the start field. The error message stated, "Failed to save task: ValidationErrors:['Start' field has an invalid record number].

SIERRA-30998

Verify Headings does not select the correct entry in an Expanded browse

When using Verify Headings with Expanded Browse, the original record is not selected on the resulting list, unlike in Millennium. The wrong entry (the first title, alphabetically instead of the original record) is selected.

SIERRA-30923

Unable to delete bad fields

Customers are unable to delete a variable field. When they try and save, the line reappears.

SIERRA-30895

Data Exchange Output Messages Truncating when Loading Large Files

Output Message logs (loading logs) are truncating results when loading large files in Data Exchange.

SIERRA-30600

Verify Heading (CTRL+G) does not find heading for field 020 |z if there is an additional subfield

When using Verify Heading (CTRL+G) on an 020 field with a subfield |z the heading will only be found correctly if there are no additional subfields. If there are additional subfields (even if these are not indexed) the CTRL+G Verify Heading will result in the message "Your entry xxxx would be here" with the correct entry directly above.

SIERRA-30599

Verify Heading (CTRL+G) does not work on fields of more than 992 characters

Using Verify Heading (CTRL+G) on a field with more than 992 characters will fail with an error message: Unable to verify. The field is not indexed. This error message is incorrect as the field can be shown to be indexed by using Verify Record Headings (CTRL+H) which does work correctly.

SIERRA-30489

Modify Group of records has broken copy/paste function for fixed field 62

Modify Group has the option to copy and paste inputted data. Option is there, but the it doesn't actually work.

SIERRA-30466

Print button greys out when clicking on entries in Headings Reports

Go to Function > Headings Reports and create any report. Note that the print button is active. Double click on an entry to view the index pop-up. Close the pop-up window and the print button on the Headings Report screen is now greyed out. SDA must be rebooted for print button to become functional again.

SIERRA-30254

Verify Heading doesn't find entry when diacritic punctuation is inserted to the left of a number

Verify Heading (CTRL+G) on a record's field does not find the correct heading if a diacritic punctuation character is inserted to the left of a number.

SIERRA-30122

A record retrieved through a z39.50 search when in Single Window Mode has a no print option

When a login has Single Window mode set, the print option in a record is non-functional for most records retrieved by a z39.50 search. The first record selected will have the print option greyed out, if you choose to go to next record the print option will be available again, the third and fourth records will again have the option greyed out.

SIERRA-30032

Column width when accessing INN-View through Verify Headings in Compact Browse

Starting with Sierra 4.3, when Sierra is set to compact browse and the library uses Verify Headings in INN-View, the width of the columns for line # and Heading are now of equal size. Previously, the column width for line number was smaller, leaving more room to display the Headings.

SIERRA-29850

iPop-up graphic for expanded record display doesn't work in Verify headings

If Compact browse is turned on when Verifying Headings there is a iPop-up graphic for expanded record display. This doesn't work on Sierra 4.3. The iPop-up graphic works fine when just running a regular search and only doesn't work when Verifying headings.

SIERRA-29650

Multiple windows opening when z39.50 search retrieves only one result

When in multi window mode, three separate windows are opened when the result of a z39.50 remote search is a single record, this appears to happen regardless of the index being searched as long as the result numbers only one record.

SIERRA-29446

**Statistics function does not accommodate larger font sizes:
Range/Review/Index/Advanced drop-down does not display**

If the font size is increased beyond the default size, then the Range/Review/Index/Advanced drop-down disappears from Statistics New Query window and row heights in Saved Queries and Results Files are not tall enough to accommodate text height.

SIERRA-28288

When Verifying Headings in fields 600 and 650 facets don't always show up

When Verifying Headings in fields 600 and 650 facets don't always show up. The behavior is very inconsistent in the same conditions and without any pattern as for when they do or don't show up. It doesn't matter if and which additional subfields are indexed either. It also doesn't matter if one is using a shortcut CTRL+G or the drop-down command to Verify Heading.

SIERRA-27792

The "Find what" and "Replace with" fields not retaining values

When modifying a group of records in the Catalog, the "Find what" and "Replace with" fields are not retaining it values in the Modify Records dialog box when attempting to modify more than one bib using the same criteria.

SIERRA-25385

AM and PM translations display incorrectly in item record fields

AM and PM translations display incorrectly in item record fields and has been confirmed a problem with both Swedish and Chinese languages.

SIERRA-22525

SCAT displays curly brace codes when keying diacritics for free text lines

SCAT displays curly brace codes when a user keys diacritics for free text lines.

SIERRA-21242

Limited Search displaying truncated Unicode characters in search field labels

When using limited search, truncated Unicode characters are displayed for non-English languages in field labels like Chinese, Spanish and Catalan (examples of Chinese and Catalan included). Probably due to the fact that Unicode characters take up all the space destined to these strings.

SIERRA-20951

Insert pop-out freezing Sierra

When a record contains a large number of fields (so that one needs to scroll up and down to view the full record), inserting a field from the lower part of the record causes the "insert" pop-out editor to display off of the screen so it cannot be used and the Sierra session is essentially frozen.

SIERRA-19457

Cancel button broken in new bib record creation

Create a new bib record and instead of saving, click on close, you are now asked if you are sure you want to cancel the records and a cancel button now appears in the upper right corner, Click "no". Now Click on the Cancel button, again you are prompted--if you want to cancel, click "yes". The pop-up box closes and nothing else happens, as if you had selected "no".

SIERRA-18415

Verify headings CTRL+G omits previous surrounding headings when searched term starts by number

When using CTRL+G to verify heading and field content starts with a number, system is not showing previous surrounding headings (the selected heading is at the top of the results, not the middle as it should be).

SIERRA-18127

Review file current records count not refreshed in Global Update/Rapid Update/Delete Records after removing records from a review file

The review file current records count that appears after the review file name is not refreshed in Global Update/Rapid Update/Delete Records after removing or adding records to a review file. The records in the file are updated, but the display of the number of records in the file is not refreshed.

SIERRA-18077

Verify Headings does not select the correct entry from the list in compact browse

In Compact Browse, when using Verify Headings, the original record is not highlighted on the resulting list, unlike in Millennium. In Expanded Browse, the wrong entry (the first title, alphabetically instead of the original record) is highlighted.

SIERRA-17922

Strings that start with apostrophes not being searched properly

Phrase indexed searches where a string starts with a single quote (such as '90) are not being handled properly. The index strips the apostrophe out (which is fine), but the search is not stripping out the apostrophe, which results in the record not being retrieved.

SIERRA-17869

Keyword search with the pipe character (|) freezes SDA

A Keyword search containing the pipe (|) character freezes the client. A phrase search for the same string retrieves the records.

SIERRA-16843

Problem searching OCLC using z39.50 when search string contains diacritics

Cannot search remote databases using Roman-characters and/or non-Roman characters

SIERRA-16149

No option to search remotely (Z39.50) using the Recommend function in Sierra

When approving and acquiring titles using the Recommend function in Sierra there should be an option to search for the title remotely. However, this option does not appear in Sierra.

SIERRA-15510

In multi-window mode with multiple records open and minimized, closing one incorrectly un-minimizes the others

In multi-window mode in Sierra, with multiple records open but with some minimized, closing or deleting one of the active record window incorrectly reactivates (or brings up) the minimized window(s).

SIERRA-32767

Numbers are stored as text in Excel when exporting Sierra Statistics Files

Numbers are stored as text in Excel when exporting Sierra Statistics Files with option "Open in Excel".

CIRCULATION (17)

SIERRA-31216

Incorrect due date on due slip when using Estonian language login.

The item checkout date is incorrectly printed as the due date on due slips for items checked out using an Estonian language login and when the due date is one of the following months: February, March, May, October, December. All other months use standard English translations (e.g. July is both 'Jul' in English and Estonian) while there is a difference between the Estonian and English translations used for the affected months.

SIERRA-30845

Context users allowed to access functions controlled by Optional Circulation Permissions

With optional permissions enabled, staff are still allowed to access the mode after an authorized user's permissions are cleared in SDA when using a context user account.

SIERRA-30783

"Print This Message" no longer line wraps field.

After Sierra 5.0 upgrade "print this message" no longer line wraps for 40 character receipt printer, using "graphic" setting.

SIERRA-31849

Fines paid total for one patron does not match fines paid to Paypal through Linked Ecommerce.

Paid fines report shows more money paid by patron through Linked Ecommerce than the report from Paypal.

SIERRA-30644

When choosing "View Cancelled Holds" SDA will shut down, if an earlier cancelled INN-Reach hold exists in Postgres, which matches a current INN-Reach item on the patron's record.

A patron has an INN-Reach hold for a virtual item which was "recently" cancelled by a previous patron, if "View Cancelled Holds" is chosen, the SDA shuts down with a "Server not responding" message.

SIERRA-30562

Second title search summary fails to open item record after being selected

Second title search summary fails to open item record after being selected (double clicked). The 2nd time a title is searched for, without closing, double clicking an item fails to open the record (the 1st time an item is selected).

SIERRA-30068

i-tiva sending incorrect SIP2 93 message

This issue happens to all IR records trying to send a SIP93 message. The 94 message is not sent back, but does send back a SIP96 message which is basically telling you Sierra does not know what to do with that SIP93 message. This does not have to be a IR record as shown on an internal machine.

SIERRA-28921

Not all override messages are recorded in Circulation Overrides when renewing an item

Not all override messages are recorded when renewing an item. These include overriding a patron-related block when renewing an item (e.g. borrower owes too much money or registration has expired). Other such as overriding a block related to renewal policy (e.g. too soon to renew) are recorded. This seems to only be an issue for renewals and all messages are recorded for other transactions such as checkouts.

SIERRA-28272

Program Registration does not use alternate language screens if patron has to go through CAS

If a patron has to log in through CAS to register for a program, they are not offered the alternate language program_register_*.html form. If they are already logged in when they click to register, then they see the alternate language form.

SIERRA-28124

Patron Update Web Services returns a 'Patron Record Is Busy' error when updating patron records if the same record is open in SDA

Users incorrectly get a 9011 'Patron Record Is Busy' error when attempting to update any patron fixfld or varfld in the PUWS while a patron record is simultaneously open in the SDA.

SIERRA-27753

Sierra Requires Restart after Password Change for Checkout Override on hold items

After changing a password through the SDA, the 'hold exists at title level' override does not recognize the new password when checking out a held item to a different patron. This causes Sierra to display an "Invalid ID or password!" message and deny the checkout.

SIERRA-27364

Collection Agency Report: clicking on 'Name' column sorts incorrectly

After running Collection Agency Report, clicking on 'Name' column header sorts inconsistently and by first name.

SIERRA-26498

Timestamp not included in SIP2 AH element for hourly loans checked out overnight

The Timestamp is not included in SIP2 12 Checkout Response AH due date element for hourly loans checked out overnight. This is the case even if the Loan Rule allows overnight loans and if Hours Open Table is correctly set for 24 hour opening (0-2400).

SIERRA-24616

Unable to extend Pickup By date of hold when location entered in Limit to Location

Staff are not able to extend the Pickup By date of an item on the holdshelf when a location has been entered in Limit to Location in the Place a Title-Level Hold dialog box.

SIERRA-20491

Overdue fine not added to patron record in accordance with sip2 fines setting

When one patron (A) uses selfcheck to check out an item that is checked out and overdue for someone else (B), overdue fines should be assessed to the previous patron (B).

SIERRA-15003

PIN field duplicated after PIN creation and hold or fine modification in Express Lane

Creating a pin and modifying a patron hold field or patron fine field in the same Express Lane session creates duplicate PIN fields in the patron record.

SIERRA-32159

Accessing the Holds, on a patron with a large number of holds, takes too long

Accessing the holds, on a patron with a large number of holds (150+ holds), takes too long to access in Sierra. A patron with 187 holds takes about 13 seconds to access. 150 holds takes about 8-9 seconds. The issue seems to manifest if the patron holds are unique. For example if a patron has 200 holds, on only 4 titles, the hold tab comes up significantly quicker (4-5 seconds).

CREATE LISTS (22)

SIERRA-31407

Create Lists Advanced search generates EPQ when using wildcards or index segments

Create Lists Advanced search generates EPQ error message when keywords include wildcard(s) or index segment(s) in Sierra 5.0 and 5.1.

Accessing the holds, on a patron with a large number of holds (150+ holds), takes too long to access in Sierra. A patron with 187 holds takes about 13 seconds to access. 150 holds takes about 8-9 seconds. The issue seems to manifest if the patron holds are unique. For example if a patron has 200 holds, on only 4 titles, the hold tab comes up significantly quicker (4-5 seconds).

SIERRA-31321

Create Lists: double clicking to view or edit a record does not work if review file is owned and user does not have permission 186

Users should be able to double click on a record in a review file to view or edit the record, but if the review file is owned by one user, and the current user does not have permission 186 (review file list administrator), then double-clicking on the record does not work - the user must select the record and click on "edit" instead.

SIERRA-31091

Create Lists: Saved Exports: unable to edit a saved export

If a Saved Export contains a blank line in "Fields to be Exported", then the saved export cannot be edited after it has been saved.

SIERRA-31050

Create Lists queries fail when searching against a review file of ITEM records

Create Lists queries fail when searching against an ITEM record review file and:

- Storing results as BIB records, searching an ORDER record field
- Storing results as BIB records, searching a HOLDINGS (checkin) field

SIERRA-30835

Libraries with mixed-length record numbers are unable to enter the record number and check digit into the value field of a Create Lists search

Starting with Sierra 4.3, libraries with mixed-length record numbers cannot search on specific record numbers if the library has mixed-length record numbers (i.e., the library has 7-digit and 8-digit item record numbers). The user is unable to enter the full record number with check digit.

SIERRA-30784

Exporting records via Sierra Create Lists is slow

Exporting records via Sierra Create Lists is slow. The slowness is particularly noticeable when exporting a large file of records.

SIERRA-31049

Create Lists queries fail when searching against a review file of ORDER records

Create Lists queries fail when searching against an order record review file and:

- Storing results as bib records, searching an item record field
- Storing results as bib records, searching a holdings (checkin) field

SIERRA-30696

Create Lists: Review files with a status of empty and a blank created date may not sort as expected when the list of review files is sorted by “Created [date/time]”

When a list of review files has been sorted by Created [date/time], the review files with a status of empty and no created date may sort as if they have a timestamp. One workflow that can cause the unexpected list order is when a review file has been copied and the list of review files automatically resorts.

SIERRA-30639

Create Lists: IMPORT RECORDS: Warning: You are about to over-write the contents of this review file

After selecting an empty review file and clicking on “Import Records”, a dialog box pops up warning that the user is about to over-write the contents of the review file, and asks: **How** would you like to continue: Yes/No. This warning should only be produced if the user first selects a review file that is not empty. And, if the file is not empty, then the pop-up message should state: “Warning: You are about to over-write the contents of this review file. **Would** you like to continue: Yes/No”. The question should not be “**How** would you like to continue: Yes/No”

SIERRA-30544

Review Files focus: the selected (highlighted) row in the list of files may change unexpectedly when the list resorts

In Sierra Create Lists, if the list of review files has been sorted by any category other than the File number, then the row selection focus can change unexpectedly when there is a change that causes the list to resort and a different list is now highlighted. If the user doesn't notice, the user could accidentally make a change to that file.

SIERRA-29561

Create Lists: Saved Export: incorrect wording in the delete box

The dialog box for the Delete operation in the Saved Exports feature of Create Lists incorrectly says "Deleting List" and "Are you sure you want to delete list...?" It should say "Deleting Export" and "Are you sure you want to delete export...?"

SIERRA-29508

Create Lists search on order record COUNTRY field returns zero results when validity pointer for field is set to use predefined codes from Country Name table

Create Lists search on order record COUNTRY fixed length incorrectly returns zero results when the field is configured to only use predefined codes from the Country Name table. Create Lists will return the expected results if the field is configured not to only use predefined codes from the Country Name table.

SIERRA-29159

Export records: column HEADER for field #81 RECORD NUMBER should include record type information

When exporting the record number from a Create Lists review file, the record type should be included in the column header.

SIERRA-27934

Create Lists user gets a "Error parsing date" error when \$DATEFMT is set using slash delimiters

When the system date format has slashes as the delimiter eg. dmydy/mo/yr, the Create Lists function will display an error pop-up "Error parsing date" when any date related field is used in the query. This error message must be clicked past before the query can be completed.

SIERRA-27228

Listing all fields from more than one record type should list all fields for each of the record types selected

When listing all fields via Sierra Create Lists, for more than one record type, all fields are printing for one record type only - the last record type specified in the listing. For example, if you specify that all fields should be listed for bib records and all fields should be listed for item records, from a review file where results are stored as bib record numbers, then all fields will print for the last record type specified, which in this example is the item record, and no fields will print from the bib record.

SIERRA-26273

Create Lists fails to search the punctuation comma on patron address fields

Create Lists fails to retrieve patron records when searching the punctuation comma (i.e. “;”) on patron address fields (variable field tags a,h).

SIERRA-25575

Record highlighting in the Show Records function in Create Lists has changed behavior

Record highlighting in the Show Records function in Create Lists changed in Sierra 3.4. When you use Remove, there is no highlighting. Pre-Sierra 3.4, highlighting would shift to the "next" record in the review file.

SIERRA-24683

Create Lists Export Records: output file type should default to "Text Files (*.txt) instead of "All Files"

When exporting records via Create Lists, the "Files of Type" in "Choose output file" is defaulting to "All Files" instead of "Text Files (*.txt)"

SIERRA-20602

Create Lists searches fail with message "invalid search term"

An "invalid search term" message appears after clicking on the Search button to start a Create Lists search. This message is appearing because the last value in the search

has not been saved. Looking at the search confirmation box, the last value appears as blank or “- -“.

SIERRA-18358

'Add record' feature allows lists to store multiple record types in the same list

Create Lists does not prevent a list from storing multiple record types when the "Add" button is used to put additional records in a completed list.

SIERRA-17788

Create Lists not listing box information from checkin cards

Create Lists lists garbage characters instead of box information from checkin cards.

SIERRA-30146

Create Lists: Use Scoped Range not working

Running a review file with the box of Use Scoped Range checked in Create Lists gets zero result. First reported in Sierra 4.3.

SIERRA-15128

Invalid record types allowed in Sort, List and Export records functions

Sierra allows the user to select invalid (non-related) record types and associated fields in the Sort, List and Export functions for all kinds of record types of Create Lists.

ENCORE (1)

SIERRA-31141

Sierra writing "Insert" transactions for "empty" records into nlink queue

The syncing mechanism between Sierra and Encore backs up sporadically under certain conditions because Sierra writes a bad transaction into the syncing queue.

ERM (4)

SIERRA-31915

Checkin Records With ERM Type Fields In a Review File Cannot Be Deleted In Delete Records

ERM checkin/holdings records, which means c records that have specific ERM fields such as the ERM LINK variable-length field, cannot be deleted in a review file in Delete Records.

SIERRA-30491

Coverage Load: Buttons for Catalog Updates Under View Results Do Not Initially Appear

In Coverage Load, under 'View Results,' the 'Save Rpt.' and 'Print' buttons do not appear for 'Catalog Updates' when the 'View Results' is first loaded. You need to click into another tab before the buttons appear (i.e., Coverage Updates). This has been fixed for the SDA but still an issue for Sierra Web at this time.

SIERRA-29963

ERM Coverage Load produces an error message when loading XML coverage file

ERM Coverage Load produces an error message when loading XML coverage file. This file could be either from Innovative KB or any other file in the XML format.

SIERRA-28685

ERM and Coverage Analysis: Title Overlap Report Does Not Work If All Resources/Databases Are Selected To Run a Report

In the Coverage Analysis function, the Title Overlap report does not work when the user selects all resources/databases. The report fails to process and the user receives a server is not responding message. Consequently, Sierra terminates and must be restarted.

INN-REACH (3)

SIERRA-31926

INN-Reach holds being removed in error when using API to cancel local holds

When a patron has both local holds and holds on virtual items (INN-Reach) and the Sierra API is used to cancel the local hold, the hold on the virtual item is also removed from the patron record.

SIERRA-31466

INN-Reach Too Long Reports: for non-III records, incorrect value in virtual record field in printed reports

In the printed version of all the Too Long reports, the non-III/Polaris record number is in the virtual record number field instead of the III virtual record number.

INNR-1439

Receive and Check-out of INN-Reach items will receive and check-out local items with "matching" barcodes instead

When an INN-Reach item with a barcode which "matches" the barcode of a local item is received or checked out to the patron, the local item with the matching barcode is received or checked out to that patron.

SERIALS (3)

SIERRA-29427

Editor Colors and Default Colors For Serials Checkin Boxes

In Editor Colors, the user is not able to revert back to default colors for Serials Checkin boxes such as the Arrived box. It is not possible to revert back to default colors for Serials Checkin boxes with precision because there is no Default Color option for Colors and Fonts

SIERRA-28683

Serials: Pop-up Message Appears In Error To Delete Checkin Boxes

When a user has a checkin card open for display and hits the Delete key with the cursor positioned in the Search box in Serials Checkin or Catalog ERM, for example, a pop-up message appears "Delete Boxes: Are you sure you want to delete the selected boxes?" This message is in conflict with the user's actions because the user has not selected any boxes to delete.

SIERRA-17039

CTRL-SHIFT-0 Does not open the Spine Labels Queue

After adding a spine label to the print queue, the CTRL-Shift-0 key combination does not open the queue to view items added to it.

SIERRA WEB (11)

SIERRA-30952

Entering wrong login freezes Sierra Web

If you enter incorrect information in username or password and then press "LOGIN", the system should give you an error message and allow you to re-enter information. The error message is there, but the screen just freezes, and you cannot do anything. Reloading, or starting a new tab is the only way to resolve the problem.

SIERRA-30514

Sierra Web: Copying and Pasting Contents of Catalog Updates In Coverage Load

In Sierra Web, Coverage Load, after running a coverage load, under 'View Results,' the entries for coverage load 'Catalog Updates' cannot be copied into a different application such as Excel or Notepad.

SIERRA-29736

Copied text does not remain highlighted in Sierra Web

When highlighted text is highlighted in Sierra Web editor and then either CTRL -C or right click 'Copy Field' used, the highlight disappears although the text is copied.

SIERRA-32561

Unable to enter dates for order record Paid fields in Sierra Web Create Lists

Users are unable to enter date values for the order record Paid fields such as Paid Date in Sierra Web Create Lists. Dates can be entered as expected using the SDA. Issue reported in Sierra 5.1.

SIERRA-32380

'Equal to and 'not equal to' values not retained in Sierra Web Create Lists for saved searches created using the Enhanced query builder.

The 'equal to' and 'not equal to' values are not retained in Sierra Web Create Lists for Saved Queries created using the Enhanced query builder. Reported in Sierra 5.1.

This issue manifests itself in several ways including:

1. 'equal to' and 'not equal to' values are blank in Sierra Web for Enhanced query Saved Queries built in the Sierra (see attached images).
2. Create Lists searches using an Enhanced Saved Query including these operators don't return the expected results (see steps to reproduce below).

SIERRA-32271

Create Lists date range expressions are not working in Sierra Web

Any date range expressions for any record types are not working in Sierra Web but are in Sierra SDA. Reported in Sierra 5.1

SIERRA-32350

Sierra Web users are unable to enter or edit ePrice with decimals in order records.

When users try to enter an ePrice with decimals, Sierra Web won't let them, System save the price as 0.00.

SIERRA-32528

Unable to enter '<' less than character when editing records in Sierra Web using Chrome browser

Users are unable to enter '<' less than character when editing records in Sierra Web as it's automatically changed to the greater than sign '>'. The behavior is the same whether the character is typed, copied for a note pad etc. Also, the behavior is the same using US and UK keyboard settings. Issue reported in Sierra 5.1.

SIERRA-32390

Sierra Item Record Copy Number Field Data Disappears While Editing Records in Sierra Web 5.1 Multi Window Mode

When editing an item record in Sierra Web, if the user is utilizing the Multi Window Mode setting, the copy number field data will disappear upon opening the item record. If the user doesn't recognize this and chooses to save the record, the record will save with a "0" in the copy number field. This happens whenever a user with edit permissions opens a single item record while using the Multi Window Mode setting in Sierra Web. Testing indicates that if another record is selected from the browse list while the first item record window remains open, the issue does not occur in the subsequent item windows.

SIERRA-32191

Unable to export from Sierra Web Create Lists using a non-English language login.

When logged into the Sierra Web using a non-English language login, you cannot export in Create Lists. This works in the SDA.

SIERRA-30920

Sierra Web: Create Lists: Load JSON: doesn't show the JSON

When you're using Sierra Web the JSON query itself, from your file, doesn't display in the user interface like it does when you do the same thing in the SDA. First reported in Sierra 5.0.

WEB ACCESS MANAGEMENT (2)

SIERRA-31516

Unable to access some database content in HeinOnline through WAM with wam_http11 eo enabled

Unable to access some database content through WAM with wam_http11 eo enabled. Unable to load the PDF pages or view certain records. Reported in Sierra 5.1.

SIERRA-31626

Unable to access search function in CBR database using Firefox or IE with wam_http11 enabled

Unable to access search function in CBR database using Firefox or IE with wam_http11 enabled

WEB MANAGEMENT REPORT (3)

SIERRA-30834

Web Management Reports: INN-Reach Circ Reports: CHECKOUTS FROM and CHECKOUTS TO statistics no longer matching column headers

The mapping of statistics to CHECKOUTS FROM and CHECKOUTS TO in INN-Reach Circulation reports may have switched places, so that the statistics no longer match the

column headers. CHECKOUTS FROM statistics may actually be CHECKOUTS TO statistics, and vice versa.

SIERRA-29562

Patron Searches: CLEAR SEARCH HISTORY should immediately clear reports and display counts

After clearing search history, user is seeing a blank results window instead of a report with zeroed stats. If you run the report again, you see the same results as previous rather than a zeroed out report.

SIERRA-28937

Circulation Activity reports limited by hour display a time of “11-12am” instead of “11am-12pm”

Circulation Activity reports limited by hour display a time of “11-12am” instead of “11am-12pm”

WEBPAC (14)

SIERRA-31677

WebPAC cannot limit by material types that have been edited through the ASAA Menu Options for Limit by Material Type feature

When customers edit the limit by material type menu (matmenu) through ASAA, the system pads the codes to 3 characters, which the WebPAC is unable to parse for limiting.

SIERRA-31404

Patrons unable to login with a PIN containing certain ASCII characters

Patrons are unable to login with a PIN containing certain ASCII characters including angled brackets, pound sign and not sign.

SIERRA-31239

WebBridge links fail in the SDA

Clicking on WebBridge links from the SDA results in an error:
400 Bad Request

Your client sent a query that this server could not understand.
Reason: Invalid or unsupported method.

SIERRA-31179

The limit by location menu in the WebPAC does not sort the locations correctly

The limit by location menu is not sorted in any order that makes sense

SIERRA-30760

WebPAC display of latest received data truncates Greek diacritics in Year and Issue

Where Greek words of a certain length are used, the latest received field for checkin records displays on the bib record incorrectly, truncating the data and displaying code. The abbreviations/words used in Greek seem to be too large, and the result is that the Greek does not display but is truncated and the curly-brace encoding displays (in part).

SIERRA-31677

WebPAC cannot limit by material types that have been edited through the ASAA Menu Options for Limit by Material Type feature

When customers edit the limit by material type menu (matmenu) through ASAA, the system pads the codes to 3 characters, which the WebPAC is unable to parse for limiting.

SIERRA-30419

Bookings buttons displays when it should not

The bookings button displays when it shouldn't, e.g. if a bib has multiple attached items in different scopes, and the bookable item is not displaying in a scoped search, the bookings button will still display. The bookings button should only display when there is an item displaying that can be booked.

SIERRA-30197

Regular expression in a field selector for Webbridge not working

Regular expression in a field selector for Webbridge to remove backslashes is not modifying the data in the title

SIERRA-29750

Searching for hyphenated words, with a wildcard, returns no results in several cases.

In the WebPAC keyword search, a hyphenated word ending in a question mark will cause the hyphenated word and question mark to be searched as one word, or indexed item. On the indexing side, however, all hyphenated words are indexed as two different distinct words, stripped of all punctuation including the question mark.

SIERRA-28920

Sorting Phrase Search by Call Number Removes Records from Search, or Results in Blank Screen

Sorting a phrase search by call number sometimes removes records from the search, or produces a completely blank screen. This seems to happen when the search contains call numbers that have been indexed in two separate indexes.

SIERRA-27625

pverify_bookings.html displays text "can't read patron" with a non-functional 'ok' button

pverify_bookings.html displays text "can't read patron" and logs a system error

SIERRA-23355

Cannot save all records for bookcart following lengthy keyword query

When the query reaches a certain size (not sure if it's characters, terms, possible matches in keyword index, or length of URL), records cannot be saved for export using the "save all" functionality. Records can be marked one at a time then saved, but no records can be saved after the first save because subsequent pages do not display any results. And the "next page" navigation disappears, which makes this not a viable workaround even if records did display.

SIERRA-19639

WebPAC incorrectly handles HTML header element in toplogo_loggedin.html

When an HTML "header" element is included in toplogo_loggedin.html, WebPAC appears to treat it as if it is a head element, and incorrectly brings system-generated

code into the page. This is a problem because the code includes stylesheets that then incorrectly come last in the cascade, overriding customer styles brought in via the INSERTTAG_INHEAD wwwoption.

SIERRA-18580

Course name display on bib records in WebPAC is inconsistent

Using the feature that allows display of course reserve information on bib records, the course name displayed appears to be selected randomly when a course record has more than one course name field.

SIERRA-31576

Keyword Search terms with a contracted article and an apostrophe do not return results in Webpac

Keyword searches in Webpac for terms that contain a contracted article and an apostrophe do not return results.

Keywords Acquisition, Cataloging, Circulation, Encore, Web Access Management, Web Management Reports, WebPAC, known issues, 5.2

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