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From: **Mark Arend** <mwarend@gmail.com>

Date: Fri, Aug 7, 2020 at 11:16 AM

Subject: MCPL Task Force meeting

To: Marla Sepnafski <msepnafski@wvls.org>, Martha Van Pelt <mvanpelt@scls.info>

Hi Marla & Marty,

We will have what may be our final meeting on the 17th. We've got one last question for you:

"MCPL and Marathon County have invested nearly a decade in improving their organizational culture. For example, all county employees who serve in leadership roles have been through leadership training provided by consulting firms like Lighthouse Consulting and Lumin Advantage Consulting. Among the most productive tools gained by that organization-wide consulting was the practice of "Rounding." The library was among the five original county teams to use the rounding method, and they have statistical evidence to verify an almost unprecedented cultural turnaround over the past 10 years. How does your system address their leadership role in working with their member libraries, and how do you build strong relationships with those member libraries?"

We'd like each of you to briefly speak to this at the meeting and then answer questions from the committee. We will then discuss and possibly make a recommendation to the MCPL Board.

Feel free to call if you have questions: 920-210-6280 cell or 920-426-7248 landline. Leave a message if I don't answer.

--MWA