# Questions that the Task Force has for each system (Feb 25, 2020)
**Ralph Illick <Ralph.Illick@co.marathon.wi.us>**

to Marla, Martha, Mark

Marla and Martha,

Below are the questions that Mark Arend has asked me to forward to each system director for the upcoming Task Force meeting.
He respectfully requested that the responses be forwarded to the Task Force by March 9 or 10 to allow the committee members
time to review.

Thank you.

**Technology Questions**

MCPL will have to replace their RFID system over the coming 12-18 months. What experience does your staff have in RFID?   How can you assist them with this project?
How do you support libraries' experimentation with new technology services?
If only one library is interested in a new technology, to what extent are you able to assist that library?
How do you balance one library's desire to innovate with the need to continue to provide services to other member libraries?
How do you decide what technology products or services to support or not support?
What do you see as new or emerging technology that will affect libraries in the next few years.


**Financial questions**
Please list payments and amounts that MCPL is or would be expected to pay as a system member in 2020.   Example:

       ILS       $--
       Additional delivery days    $--
       Overdrive fees    $--
How are these shared costs determined?

Do you give cash grants to libraries?  Please describe amounts, purpose, and how you determine the amount each library gets.

**Questions for SCLS only:**
Can you estimate what MCPL would have paid in ILS, technology & other fees if it were a SCLS member in 2020?
Can you estimate the costs for MCPL to migrate to LINKcat?
What services do you offer that are primarily used by your larger libraries?

**Questions for WVLS only:**
What services does MCPL receive that your smaller libraries do not?
What services do the smaller libraries in the consortium receive that MCPL does not?

Ralph Illick
**Library Director | Marathon County Public Library**

Hello,

This email is mainly directed to Mark Arend and the Task Force.  As we start our work on the requested questions, we realize we need clarification.  What specific services related to technology does the task force want fees for?  e.g. PC support, network, ILS, infrastructure, wifi?  SCLS uses an ala-carte approach to "technology."  Members can pick and choose what services they want to receive from SCLS.  We also provide digitization,  email,  web services and web hosting for free so it is not included on our "paid menu" of services.

SCLS calculates its various fees on several factors specific to each member library.  For example, in the case of PC support, we need to know how many PCs the Marathon County Public Library (MCPL) and branches have.  We would also need to know their network inventory also.

In the case of OverDrive, SCLS fees are based on OverDrive usage and the library's collection expenditures from the past 3 years.

We would appreciate your guidance on what you are seeking so you can receive the information that will best serve your analysis.  We will then need to contact  MCPL for their numbers to proceed with our number crunching.

Thank you for your help.

Martha Van Pelt
System Director


**Ralph Illick** [Ralph.Illick@co.marathon.wi.us](mailto:Ralph.Illick@co.marathon.wi.us) (February 26, 2020)                                                   ,

to Martha, Marla, Mark


Responses for the Task Force and for the system directors:

What specific services related to technology does the task force want fees for?

**Currently, we support our own PC's, network, and wi-fi,   and would continue to do so.**


ILS and infrastructure we take to mean ILS administration and reporting. Is anything else

included in these two services, such as the original cataloging?

**SCLS also provides digitization,  email,  web services and web hosting for free so it is**

**not included on our "paid menu" of services.**

**In the case of OverDrive, SCLS fees are based on OverDrive usage and the library's collection expenditures from the past 3 years.**

**If it would help, we can provide those figures from our annual reports.**

**Thank you,**

Ralph Illick

**Library Director | Marathon County Public Library**

## Martha Van Pelt <mvanpelt@scls.info>

to Ralph, Marla, Mark

Hi,

Sorry, another clarification is requested.

**Questions for SCLS only:**

What services do you offer that are primarily used by your larger libraries?

All SCLS services are available to everyone and members pick and choose what they want - but their choices are not based on size.  e.g. Madison Public Library and  Pardeeville Public Library both use SCLS printing services extensively. I am wondering if there is a different way to ask this question, so I understand what you would like to know? ( or was my explanation in my question enough of an answer?)

Thanks for your help.

Martha Van Pelt
System Director