

- What challenges, if any, are you having with the process of quarantining items?
- How are you communicating with patrons about the quarantine times and delayed check in?
- What adjustments with quarantining have you made since reopening? Has it differed from what you were doing during curbside?

Anne: It's been going well. Using 4 quarantine shelves. They are dragged out and then sorted. They just have enough space. She has tried to keep people in the loop on Facebook and in the newspaper. Staff are made aware of the science behind it. "Library News" posts guidelines and keeping people safe and using state recommendations. Communication with patrons has been going well. Staff explain how things work.

Dominic: They will quarantine longer; they will stick with the same messaging. Items will be backdated to when they are returned. A new study could come out with different times and recommendations. They use their meeting space as a quarantine room. Using old Baker and Taylor boxes for storage.

Erica B: Adjusting the process as needed. Using Facebook to update patrons. Everything is being returned to outside book drop. People are understanding. I am the only one who handles items from the book drop and from quarantine. Staff are aware of the process. They have room where the book drop goes into a fireproof room with leftover shelving (no longer VHS shelving), but it works great. Not run out of shelving.

Jenny: Not much has changed for them. They are using a giant tote with pulley and wheels with lids. She switches those out and the items stay in the totes. It's easier to say "it's in quarantine, and it will get backdated."

https://www.amazon.com/gp/product/B00V87CQYM/ref=ppx_yo_dt_b_search_asin_title?ie=UTF8&psc=1

Katie: People understand, but there are some frustrations. Staff see a box and want to check it in. Some patrons express frustration, but they are understanding. They are lined up along one wall, when they are received and when can be touched again.

Peggy: They have two book drops open all the time. Books are on book carts and wheeled into

the program room. Everyone is checking stuff in, and they do frequent hand washing. They haven't made any big announcements and say things are in quarantine. Along with Dominic, less is more. Program room is brimming with books at the moment. It's hard being patient, but they have the space for it.

Teresa: They were doing the quarantining and the back dating initially, and she was contacting people by letters and phone calls. They are checking items in and then quarantining. That was an adjustment that they have made.

Heidi: They are going to have another staff discussion and they will be taking days away after today's discussion. They purchased a cart with wheels and it's lined with a garbage bag. They use the community room to hold materials. They have tables labeled by date; this is better than using times and dates. The items are in garbage bags and then they are emptied.

Virginia: They quarantine in the old entryway. Communicating about backdating. Could run out of space.