## **WVLS Fees for Services**

While many library system services are offered to member libraries at no charge, there are fees for some services.

**ILS:** Fees for V-Cat are based on each library's percentage of items owned and circulation. Calculations are based on the most recent full calendar year (ie: numbers for 2018 were used to determine the 2020 fees).

Other Technology: This covers general technical support; network equipment and management; computer purchase and maintenance; computer management and antivirus software; email accounts; Microsoft Office; and fileserver management.

I looked at the fee charts here LEAN WI – 2020 Technology Planning Guide for WVLS Member Libraries – Revision 2.1 The base fee is tiered based on number of computers? What is the +PC?

Base cost (column two) begins with a base fee of \$1,350 per building and is calculated individually for each library depending upon each library's network infrastructure and support needs. MCPL receives a single, discounted port rate for all branches as it self-manages its WAN interconnections and connects to the Data Center via the WVLS network. The \$6,900 listed for MCPL covers the costs of providing WAN network access to ILS and infrastructure support for MCPL locations. WVLS managed antivirus software (Faronics Antivirus) is also included.

+PC is the number of PCs times the base cost of \$25 +PC is additional cost on top of base.

MCPL opts out of additional Libraries Win technology services and fees. MCPL manages their own computer purchase and maintenance; computer management; email accounts; Microsoft Office; and fileserver management services and fees. WVLS provides technology consulting on these matters as a system member at no additional cost.

If MCPL had opted in to pay for and utilize full membership services including technology services infrastructure (servers, broadband and security), networking, and PC tech support the total amount for 2020 would have been \$13,300.

Overdrive eBooks and digital audiobooks: There are two Overdrive collections. One collection, which is available to all library cardholders in Wisconsin, is administered by the Wisconsin Public Library Consortium (WPLC). Library systems are assessed to support this collection. The second, an Advantage Account, is administered by WVLS and is only available to WVLS member library cardholders. This division is invisible to users who are logged into Overdrive.

WVLS libraries are assessed a fee, based on each library's share of the total items checked out and by population, for support of the statewide collection. The Advantage Account is funded by WVLS system funds, and donations from member libraries and patrons.

Delivery: WVLS subsidizes three courier stops per week to each member public library and V-Cat service site, and fully subsidizes the SCLS courier (3x per week to WVLS) for WisCat interlibrary loan, and for courier bins for member library use. WVLS funds up to two courier stops per week for each non-V-Cat member library. (NOTE: All member libraries are now members of V-Cat.) Delivery is through a contract with WALTCO Inc. Libraries may purchase additional courier stops. (NOTE: MCPL used to have additional courier stops at all locations but gradually ceased the additional stops indicating they could not afford them. All additional stops ceased in 2019.) How is this cost determined?

WALTCO invoices WVLS monthly. The monthly invoice includes a flat fee for sorting, a rate per stop, and a volatile fuel surcharge.

The flat fee for sorting is covered by WVLS for all libraries. WVLS divides the cost for all delivery stops, including fuel surcharge calculated monthly, by the total number of stops per week to determine an average charge per weekly stop. WVLS pays for three stops per week for each location. Libraries are charged for additional weekly stops at the per weekly stop average calculated monthly.

The total projected annual cost for one stop per week in 2020 is \$1,088 including an estimated fuel surcharge.

## **SCLS Fees for Services**

While many library system services are offered to member libraries at no charge, there are fees for some services.

I got a lot of this at <a href="https://www.scls.info/committees/all-directors/2019-07-18">https://www.scls.info/committees/all-directors/2019-07-18</a>

**ILS:** Fees for LINKcat are based on each library's percentage of items owned and circulation. Calculations are based on the most recent full calendar year (ie: numbers for 2018 were used to determine the 2020 fees). There is an additional "building charge" for libraries with multiple locations.

**Other Technology:** Fees for other technology have different formulas for different products. Libraries only pay fees for services they receive. Correct?

- Technology Infrastructure Network Services: A combination of a building fee and the number of devices connected to the network
- : Each Library's share of total circulation, averaged over the three most recent years
- PC Support: Each library's share of supported PCs
- MyPC time management software: Each library's share of supported PCs
- iBoss Filtering: A combination of a building fee and the number of devices connected to the network

Line 4241 in your 2020 budget: 3<sup>rd</sup> party support & maintenance. How is this determined? Where is this included on the cost spreadsheet?

Overdrive eBooks and digital audiobooks: There are two Overdrive collections. One collection, which is available to all library cardholders in Wisconsin, is administered by the Wisconsin Public Library Consortium (WPLC). Library systems are assessed to support this collection. The second, an Advantage Account, is administered by SCLS and is only available to SCLS member library cardholders. This division is invisible to users who are logged into Overdrive.

SCLS libraries are assessed a fee that includes support for both the statewide and advantage collections. The fee is based on the 3-year average of a library's Overdrive use and collection expenditures.

Is Flipster tied in with the Overdrive costs or calculated separately?

## **Delivery:**

The note on the "Delivery Vote Share" sheet says "Based on funding by county and then divided by 3y average volume." What is the county funding calculation?

Do libraries get a certain number of "free" deliveries and pay for additional days?