



WVLS will send an email on Tuesday and Friday at 9 a.m., featuring new developments for our member libraries related to COVID-19.

**1) What's New on the [WVLS COVID-19 webpage](#)**

- Status and Resource Sharing Levels of WVLS Member Libraries

**2) "Staying Together" Today**

The next Staying Together Discussion is Today at 1 p.m. The topic is Reopening Reflection.

**Phone:** +1.408.419.1715 or 1.408.915.6290 (only one number is needed to join)

Meeting ID: 715 397 297 139 731

**Or Sign-in via Computer:** <https://bluejeans.com/715397297139731>

**3) ILS Updates**

- **Hold Shelf Update:** Some V-Cat members have expressed concern about the extended amount of time items could sit on some libraries' hold shelves. The extended time periods are the result of temporary changes made due to our current circumstances. Changes to accommodate limited service needs have been offered to all V-Cat libraries at V-Cat Council meetings and during Staying Together conversations.

Some libraries have asked to extend the loan period on all items during times of limited service. To do this, we are using the Days Closed table, which also affects the length of time items can sit on the hold shelf, as the hold expiration date is calculated 7 days after the next open date.

Staff at these libraries are asked to monitor the holds shelf for items that have been on the holds shelf for two weeks. When an item has not been picked up in two days, staff should reach out to the patron and confirm that they will pick up the item in the next couple of days, or ask to cancel the hold.

Staff at libraries with extended loan periods have indicated that materials have been moving quickly off the hold shelf, and that patrons have been returning items frequently when they are finished. Generally, patrons are not keeping materials for the full extended checkout period.

Thank you all for being flexible as we continue to move toward more regular library services. As always, we welcome your feedback. Feel free to send us an email at [help@librarieswin.org](mailto:help@librarieswin.org) or [ils.admin@wvls.org](mailto:ils.admin@wvls.org).

- Level 4 Resource Sharing holds clean up lists will not be sent this week due to the holiday.

#### **4) Statewide Delivery/WISCAT ILL Weekly Update (from Christine Barth, Interlibrary Loan Coordinator, Wisconsin DPI)**

This week has seen some forward movement toward ramping up ILL service. However, only about half of the libraries indicate they are ready to move to full scale ILL. We would like to see 75% of libraries able to participate in both borrowing and lending before we open things up completely.

Milwaukee County, Minitex and South Central are still closed to ILL at this time. Minitex just started their courier on June 22, and Wisconsin libraries will be receiving a high volume of returns. For the foreseeable future, statewide delivery will run two times per week.

We understand that patrons and staff are eager to have ILL humming along as usual. So do we! But we do not want to restart too soon unless we can provide a reasonable level of service. WISCAT's fill rate is above 90%, but this would not be sustainable if major lenders are not participating.

Each of you have worked hard to help build a successful ILL system in WISCAT. We do not want to damage trust or erode patron perception of the service by trying to ramp up when libraries cannot fully participate.