



WVLS will send an email on Monday, Wednesday and Friday at 9 a.m., featuring new developments for our member libraries related to COVID-19.

1) What's New on the [WVLS COVID-19 webpage](#)

- Status and Resource Sharing Levels of WVLS Member Libraries
- Staying Together Recording, Chat, Topic Discussion Document (Under Staying Together)
- Library Reopening Documents/Signage (Under Reopening/Curbside Services)

2. “Resilient Wisconsin” Expands Reach

The Wisconsin Department of Health Services (DHS) announced an expansion of the Resilient Wisconsin initiative. The initiative, which was launched last month, provides strategies for Wisconsinites to reduce stress and build resiliency. It specifically caters to populations most significantly affected by the COVID-19 pandemic. The [Resilient Wisconsin website](#) already provides information and educational materials to help individuals and families stay mentally and emotionally healthy during this unprecedented crisis. These strategies are meant for use by all Wisconsinites; however, mental health specialists at DHS recognize that more specific supports may be needed by communities especially impacted by COVID-19. Pages providing information and educational materials for frontline workers, people facing elevated risk during the pandemic like older adults and communities of color, and disrupted workers are now available on the DHS website.

3. Wisconsin Trustee Training Week

[Trustee Training Week](#) registration is now open! Webinars are from 12 - 1 p.m. each day All webinars will be recorded and captioned.

- Monday, August 24 -- [Core Values of Librarianship with Jessamyn West](#)

- Tuesday, August 25 - [Recruiting and Engaging Friends and Trustees Under Age 40](#) with Madeline Jarvis and Tess Wilson
- Wednesday, August 26 - [Public Library System Redesign \(PLSR\) Implementation Update](#) with Bruce Smith
- Thursday, August 27 - [Equity, Diversity, Inclusion: What Library Trustees Need to Know](#) with Anne Phibbs
- Friday, August 28 - [Walk the Line: How Trustees Can Best Lead Their Libraries Without Overstepping Their Authority](#) with Becky Spratford

4. SCLS Delivery Service (from Christine Barth, ILL)

SCLS delivery services made one complete route on May 17 to each system headquarter. At that time, they delivered bins present at their facility since the Safer at Home Order began in the middle of March. At the same time, they picked up materials from those systems that had bins ready to go. These bins contained returns and holds that had been sitting at the systems since mid-March. These bins are now in quarantine at the SCLS facility until they can be sorted.

Please remember that statewide delivery and WISCAT ILL are still suspended. With the exception of photocopy requests, please do not create requests for physical materials until further notice.

WISCAT will send a weekly update on Fridays regarding delivery and any timeline they can share about the resumption of full service.

5. Recorded Webinar: Unemployment Insurance Basics: Assisting Library Patrons

The wave of Wisconsin residents needing to file for Unemployment Insurance benefits continues to rise in response to the COVID-19 pandemic. Potential filers often reach out to their local library for help, and library staff working remotely have been responding to questions about the process. In response, the Libraries Activating Workforce Development Skills (LAWDS) project organized a webinar to provide detailed training on the process. On Monday, May 18th, Ann Astin, of the Wisconsin Department of Workforce Development, presented a one-hour webinar and responded to questions from attendees.

The link to the recorded webinar [can be found here](#). Library staff who have questions about the webinar or the LAWDS project are encouraged to contact martha.berninger@dpi.wi.gov. The

LAWDS project is funded by the Laura Bush 21st Century Librarian program, part of the Institute of Museum and Library Services.

6. Ryan Dowd Homelessness Training Webinar on June 4

Did you have a situation with a homeless patron and you're not sure whether or not you dealt with it correctly? Do you have specific questions about people experiencing homelessness, poverty, mental illness, or substance abuse? Have you heard something about people experiencing homelessness and you're not sure whether or not it's true? All of these questions and more will be answered at the next webinar presented by Ryan Dowd at 1 p.m. on Thursday, June 4.

[Pre-registration is required](#), and webinar space is limited.

7) When Your Library Reopens (repeat)

When your library chooses to reopen, please send an email to help@librarieswin.org as soon as possible with the following information:

- 1) Date your library plans to reopen
- 2) Will an appointment be required to use the library?
- 3) Will an appointment be required to pick up holds?
- 4) Changes you would like made to your library's print and email hold pickup notice text - for instance, return to the original hold pickup notice
- 5) Any message you would like to appear on your library's webpage (if managed by WVLS)

WVLS will process requests in the order they are received with attention to the date your library will reopen. You will receive an email confirmation when the changes are complete.