

Good morning! we'll begin in 5-6 minutes.

Me 9:56 AM

But It's Alright, by Huey Lewis and the News

Me 9:58 AM

Grant Green, featuring Charles Bradley

Dominic & Erica 9:59 AM

DJ Jamie

Minocqua Library 9:59 AM

Good pick me up music Jamie, thanks!

Me 9:59 AM

welcome!

It's on my "Happy" playlist. :)

Me 10:00 AM

Circle, by Edie Brickell & New Bohemians

Janay 608-548-5204 10:01 AM

Im here but trying to dial in. having trouble. be there in a minute!

Vicky Calmes 10:02 AM

Getting a message cannot use this phone #? No sound connection?

Tammie 10:02 AM

My internet is having a bad day. I'm not going to try to talk. Just chat :)
And I might get kicked off.

Vicky Calmes 10:02 AM

It says Jamie is talking but no sound?

Janay 608-548-5204 10:03 AM

I hear nothing

Vicky Calmes 10:04 AM

No sound

Tammie 10:04 AM

My problem is on my end. Don't worry about me.

Vicky Calmes 10:05 AM

Can everyone else hear?

Minocqua Library 10:05 AM

I am on my computer and having no problems.

Vicky Calmes 10:06 AM

Hmmmm

Janay 608-548-5204 10:06 AM

i get a message via the phone saying invalid id

Joshua Klingbeil 10:07 AM

If the toll free numbers are not getting through: here is the list of the U.S. standard phone numbers to try:
Atlanta +1.404.458.0105 Chicago +1.312.216.0325 San Jose (NEW) +1.408.915.6290 San Jose (NEW)
+1.408.419.1715 San Mateo (NEW) +1.650.963.5767 Washington D.C. (NEW) +1.202.795.3352 Alternate
Number +1.408.317.9253

Janay 608-548-5204 10:10 AM

how about a code?

Im in

Vicky Calmes 10:11 AM

Same code as in email

Joshua Klingbeil 10:11 AM

This meeting's ID/code is 715397297139731

Vicky Calmes 10:11 AM

first number worked, Josh. Thanks.

Dominic & Erica 10:11 AM

Loralee messaged us said she can't get in at all.

nevermind

Greenwood Library 10:13 AM

Katie- check in - do no fulfill hold - will that block our patron holds on the item?

Joshua Klingbeil 10:13 AM

If anyone is still having an issue - or issues come up during the rest o the meeting - it may be easier for you and me to use "Direct Messages" (button next to the "Everyone" button at the top of chat window).

but feel free to post in the "everyone" chat too - whatever works

Tammie 10:19 AM

So rely strictly on the outstanding holds list for now? Not the notices.

Loralee 10:20 AM

Item barcodes. I will email Rachel. Sorry. Sound seems to be an issue for me today.

Tammie 10:21 AM

May 4

Joshua Klingbeil 10:21 AM

Just a reminder: for any requests for specific issues/support/services re ILS and/or Technology - help@librarieswin.org is your friend! =)

Tammie 10:21 AM

Thank you :)

Loralee 10:22 AM

I lost sound and can't dial back in on phone.

Kay 10:22 AM

That's fine- we can be flexiable

Joshua Klingbeil 10:26 AM

<https://docs.google.com/document/d/1a8H4PR2QqmWvgrsBg2UbHags2ltaW5u-s6rSJKjJK9o/edit?usp=sharing>

Sherry Machones 10:30 AM

Yes Jamie

Janay 608-548-5204 10:35 AM

working on: preparing for curbside services beginning Monday. have made a plan for quarantine books coming back. A safety flyer/bookmark that will go into the book bags we give at curbside services. Looking for appropriate sanitizers for outside covers of books.

Kay 10:35 AM

Can you share your bookmark?

Janay 608-548-5204 10:35 AM

I used Vicki's template she sent out!

Kay 10:36 AM

ok, thanks- i have that

Loyal Library 10:36 AM

I used a version of that too Janay

Joshua Klingbeil 10:37 AM

Loralee - were you able to get audio back? If not I have a direct-message channel open to you here.

Loralee 10:38 AM

I am back, Josh.

Joshua Klingbeil 10:38 AM

:thumbsup:

Vicky Calmes 10:38 AM

The books and movies will be quarantined, so they probably don't actually need sanitizing, We still are going to. My "Bookwash" solution I have shared that we clean books with has been questioned to its effectiveness and potency. I will send to you what Marshfield Library got back to me with today.

Loralee 10:39 AM

I am mostly getting ready for curbside services, starting May 4. Thinking that summer reading will be online/pick up but haven't started anything concrete (or virtual, lol) for that.

Vicky Calmes 10:39 AM

See Marshfield's webpage, too, for curbside directions. They have a window, but have some pretty good FAQ answers.

Me 10:40 AM

<http://catalog.marshfieldlibrary.org/Polaris/>

Greenwood Library 10:42 AM

Working On: Contact list of regulars we know don't use internet: update on curbside/book drop Set up tables for quarantine.and mix up disinfectant. Posters/flyers/facebook/newspaper communication. Summer reading thoughts...will offer something but different from other years. Curbside safety: will wear mask/gloves with returns and mask when handling items for delivery. Completed insert for patrons.

Dominic & Erica 10:43 AM

with you kay

Loralee 10:43 AM

Kay, it is overwhelming! I agree. So many decisions.

Dominic & Erica 10:43 AM

so complicated for staffing

Jenny J 10:43 AM

have them pop their truck

Loyal Library 10:44 AM

but I think YOU define curbside in this situation

Tomahawk Library 10:44 AM

We set the bags of books out on cardboard on the sidewalk and then they have to get out of the car and grab it. No contact whatsoever.

Dominic & Erica 10:44 AM

It does feel like I or another full-time need to be there monitoring it all the time, which pulls us off all the other things we have going on

Vicky Calmes 10:44 AM

Gearing up for curbside, one time per week, starting May 7. Second guessing the wisdom of opening books drops. Lots of articles about it is okay to get "clean" items out of your library curbside but questioning the wisdom of taking items in.

Dominic & Erica 10:44 AM

Logistics are overwhelming
if you're not comfortable, just wait. it's ok
get a plan together and breathe

Loyal Library 10:46 AM

just because we CAN doesn't mean we HAVE to

Greenwood Library 10:46 AM

Who has a board that is pushing for curbside?

Dominic & Erica 10:46 AM

LOL @ Laurie. Hope you washed that hand. ;-)

Vicky Calmes 10:46 AM

Ones with board members out of books!

Me 10:46 AM

<https://www.tbscottlibrary.org/>

Anne Kuipers 10:47 AM

My board was insistent from the beginning

Janay 608-548-5204 10:47 AM

I really think it's so individual. Every library has different workings with parking lot set up, building set up and staffing set up. Different for each place. I say keep in mind....we are a service to the public tax payers and customers are always right. Take precautions be safe and ensure safety but do your best to serve the public. just my opinion

Rhineland Library 10:48 AM

Stressful when in public. Trying to limit stress among staff.

Janey, you are correct!

Vicky Calmes 10:49 AM

Curbside PICKUP--they come to the curb (parking lot) and they PICKUP the bag.

Rhineland Library 10:49 AM

*Janay. Love autocorrect.

Dominic & Erica 10:50 AM

people will be angry all the time. *patience* :)

correct Janay

Loralee 10:50 AM

Yes, I have to call a patron that left a request message on my door. She is not going to be happy but I'm going to make her wait until May 4.

Kay 10:51 AM

I agree Teresa

Rhineland Library 10:52 AM

I soooo need new glasses...

Janay 608-548-5204 10:53 AM

Jamie, might be a side conversation but I'm curious. What is Green Bay's library system doing...curbside services? Much bigger than I can relate but still curious!

Joshua Klingbeil 10:53 AM

I didn't want to make a big deal about this in order to prevent creating or adding to confusion... For any libraries that are looking for a means to manage bookings/scheduling of curbside pickups: I recommend Calendly. There are other products... some good, some bad, but this is one I'm familiar with and would be able to help support to some extent. Also - this product has a free option that is not just in place due to COVID-19 so should remain free and usable beyond any limited time period. The website is here:

<https://calendly.com/>

And here is a sample appointment booking project I set up for demo: <https://calendly.com/wvls-cio/curbside>

Loyal Library 10:54 AM

it does seem as if the projects have taken a back burner since the focus turned to curbside

Minocqua Library 10:56 AM

Good to hear people are being supportive Virginia.

Minocqua Library 10:58 AM

where is everyone getting bags? purchasing or getting the donated?

Anne Kuipers 10:58 AM

We got a bunch of unused ones from Shopko when it closed.

Loyal Library 10:58 AM

we purchased from Amazon, but you need Prime if you want them quickly otherwise they're a month out in shipping

Tomahawk Library 10:59 AM

We've had a surplus of plastic bags that we've either brought from home or patrons have donated in the past. We would use them for rainy days for people.

Dominic & Erica 10:59 AM

going through all the hurdles to have plans verified is the big reason we haven't made curbside announcement

Tomahawk Library 10:59 AM

You could also ask a local grocery store to see if they would donate bags.

Janay 608-548-5204 10:59 AM

found an old box of brand new bags from Natl Library week!!

Rhineland Library 10:59 AM

We have a few left from the shopko closure that are new, and regular donations of plastic and paper bags that have been sitting for over a month

Minocqua Library 11:00 AM

Thanks all!

Laurie 11:00 AM

There's a lot of factors to consider.

Kay 11:00 AM

emial just came though from DPI

Marla 11:00 AM

Have a good weekend everyone.

Loyal Library 11:00 AM

thank you everyone. best wishes to all

Laurie 11:01 AM

Enjoy your weekend!

Minocqua Library 11:01 AM

Good luck!! enjoy the nice weather.

Janay 608-548-5204 11:01 AM

I'm alone on our launch for Monday! Pray for me! Haha! It will be fine!

Rhinelander Library 11:01 AM

You too! Get out and enjoy the sunshine. I will be unplugged (I hope).

Loralee 11:01 AM

Sounds like the weather will be nice. Enjoy, everyone.