

Demmer Library Plan for Service - COVID-19

The Demmer Library will begin offering limited services Monday, March 23, and continuing for the foreseeable future. Library staff hours will be 9 AM - 6 PM on Monday, Tuesday, and Wednesday, pending availability.

- **Self-service vestibule**

The library's front vestibule doors will be open on Mondays and Wednesday from 10 AM - 1 PM and 3 PM to 6 PM. Services available:

- Pick up of requested library materials for checkout (see details below)
- Free magazine exchange
- Free puzzle exchange
- Used books: selection of books from the library's used book sale with no due date/returns necessary

- **Returning library items**

- All items checked out from the Demmer Library have due dates of 4/6/2020. This may change pending changes in reopening date.
- The library exterior book drop will remain open to receive returns.

- **Borrowing and checking out new items**

- Limited check out of new items will be available by requesting items and picking up during self-service hours (Mondays and Wednesdays, 10 AM - 1 PM and 3 PM - 6 PM)
 - To request items:
 - call 715.546.3391 between 9 AM and 6 PM on Mondays, Tuesdays, and Wednesdays
 - Email demmer@demmerlibrary.org
 - Or go to catalog.wvls.org, sign into your account and place items on hold
 - **Note that only "Three Lakes" items will be available for checkout.**
 - Items will be pulled and *immediately checked out* and placed on a cart in the vestibule. All items will be due on April 6, 2020.
 - Patrons will receive notification of items waiting via email or telephone messages.
 - Simply come into the vestibule and pick up your items from the cart.

- **Services by appointment:**

- Public internet computer access
 - Access to public internet computer will be available for a 1-hour time slot
- Business services
 - Limited printing/scanning/faxing services available by appointment
- To make an appointment
 - call 715.546.3391 or email demmer@demmerlibrary.org
 - Appointments available Mondays, Tuesdays, and Wednesdays between 9 AM and 6 PM.

- **Wi-fi**

- Public access wi-fi will continue to be available outside of the building.

- **Online resources available** with a valid library card and your pin number

- Download books and audiobooks at Wisconsin's online library at <http://wplc.overdrive.com>.
 - i. Download the Overdrive or Libby app on your device. (Libby is the newest version but is currently not available for the Amazon Kindle.) Call the library at [715-546-3391](tel:715-546-3391) between 9 AM and 6 PM M, T, W, for assistance with Overdrive/Libby.
- Online learning with Gale Courses. Visit <https://education.gale.com/l-wvalley> for more information.
- Academic research and full-text articles available through the WVLS Discovery Catalog. Visit <http://catalog.wvls.org> and click on "Discovery Catalog" in top left bar.