



1. Holiday Courier Service

Due to the Holiday schedule, there will not be courier service on December 24, December 25 or January 1. Service will run as usual on December 31.

2. New Simultaneous Use Audiobooks

The [Wisconsin Digital Library](#) has 75 new simultaneous use audiobooks from Tantor and Blackstone. The titles have been added to a curated list titled "Listen Now". These titles will be available until December 2020.

3. Informational Webinar on “Wisconsin Libraries Transforming Communities”

The Public Library Development arm of Wisconsin’s Department of Public Instruction is proud to partner with the American Library Association for a new state-level community engagement training, Wisconsin Libraries Transforming Communities.

An informational webinar will be offered on Tuesday, December 17 at 11:00 AM. It will include an overview of the training, expected time commitments, learning goals, and the requirements for the competitive application process for both Teams and Coaches. To join the webinar with your computer, download the Microsoft Teams app ahead of time or use Microsoft Edge as your browser for a web-based experience.

Click Join [Microsoft Teams Meeting](#) to join the webinar, OR call 608-620-9781 (Madison-Toll).

When prompted, enter this Conference ID: 188 090 510#

4. Community Health Challenges Webinar This Tuesday

Public libraries are uniquely positioned to help their communities address substance misuse, homelessness, and mental health concerns, by connecting residents with accurate information and resources. Libraries are seen by many as safe, neutral spaces; but some topics carry fear and stigma that can have an outsized impact on staff and community members’ ability to respond. Compassionate training, policies, programming, and choice of terminology can help remove barriers that prevent people from seeking help for themselves or others, and give library staff the information and support they need to address this and other public health crises. [Read more.](#)

5. PLSR Implementation Recordings Available

At the end of November, DPI presented two webinars that described planned activities related to the

Public Library System Redesign (PLSR) recommendations delivered by the PLSR Steering Committee in April 2019. Recordings of both webinars are now available on the COLAND PLSR website. [Read more](#).

6. “Ryan Dowd” Training Coming in 2020 (repeat)

We all want to provide the best possible service to all people. Some patron interactions require a more thoughtful and deliberate approach. To help library professionals better help ALL of their patrons, DPI has purchased a subscription to Ryan Dowd’s [Librarian’s Guide to Homelessness](#) training.

The training is three and a half hours long and is on-demand, so you can watch it however it works for your schedule. The subscription goes into effect on January 1, 2020 and runs through the end of the year. More information will be sent in the coming weeks.