

## Phone Chain List for V-Cat /Internet

When you have a problem with the Internet and/or Sierra, please contact a library on your “Phone Chain List “.

If they DO NOT have a problem, contact the WVLS office and report your libraries problem. If a library is closed call the next library on the chain. If the library you contacted DOES have a problem have them continue with the chain and contact the WVLS office to report that there is an issue. Please be specific when relating what the problem is.

If there is a universal issue, WVLS will send out an email message or start the phone chain process by contacting the first library on each phone chain to let them know the system is back up and that the library can continue the phone chain.

Once the issue is resolved WVLS will send out an email message or start the phone chain process by contacting the first library on each phone chain to let them know the system is back up and that the library can continue the phone chain.

Below is the phone chain list with the libraries in the chain and each library’s telephone number starting with **715-**

<b>Chain 1</b>	<b>Chain 2</b>	<b>Chain 3</b>	<b>Chain 4</b>	<b>Chain 5</b>	<b>Chain 6</b>
Abbotsford 223-3920	Greenwood 267-7103	Antigo 623-3724	Medford 748-2505	Merrill 536-7191	Wausau 261-7200
Dorchester 654-5959	Loyal 255-8189	Elcho 275-3225 x133	Stetsonville 678-2892	Tomahawk 453-2455	Athens 257-7292
Colby 223-2000	Thorp 669-5953	Elton 882-3881	Rib Lake 427-5769	Rhineland 365-1070	Edgar 352-3155
Owen 229-2939	Withee 229-2010	White Lake 882-1129	Gilman 447-5486	Three Lakes 546-3391	Hatley 446-3537
Neillsville 743-2558	Granton 238-5250	Crandon 478-3784	Westboro 427-5864	Minocqua 356-4437	Marathon City 443-2775
		Laona 674-4751			Mosinee 693-2144
					Rothschild 359-6208
					Spencer 659-3996
					Stratford 687-4420