

Phone Chain List for V-Cat /Internet

When you have a problem with the Internet and/or Sierra, please contact a library on your "Phone Chain List".

If they DO NOT have a problem, contact the WVLS office and report your library's problem. If a library is closed call the next library on the chain. If the library you contacted DOES have a problem, have them continue with the chain and contact the WVLS office to report that there is an issue. Please be specific when relating what the problem is.

If there is a universal issue, WVLS will send out an email message or start the phone chain process by contacting the first library on each phone chain to let them know the system is back up and that the library can continue the phone chain.

Once the issue is resolved WVLS will send out an email message or start the phone chain process by contacting the first library on each phone chain to let them know the system is back up and that the library can continue the phone chain.

Below is the phone chain list with the libraries in the chain and each library's telephone number starting with 715-

| Chain 1 | Chain 2 | Chain 3 | Chain 4 | Chain 5 | Chain 6 |
|----------------------|--------------------|---------------------|-----------------------|----------------------|------------------------|
| Abbotsford 223-3920 | Greenwood 267-7103 | Antigo 623-3724 | Medford 748-2505 | Merrill 536-7191 | Wausau 261-7200 |
| Dorchester 654-5959 | Loyal 255-8189 | Elcho 275-3225 x133 | Stetsonville 678-2892 | Tomahawk 453-2455 | Athens 257-7292 |
| Colby 223-2000 | Thorp 669-5953 | Elton 882-3881 | Rib Lake 427-5769 | Rhineland 365-1070 | Edgar 352-3155 |
| Owen 229-2939 | Withee 229-2010 | White Lake 882-1129 | Gilman 447-5486 | Three Lakes 546-3391 | Hatley 446-3537 |
| Neillsville 743-2558 | Granton 238-5250 | Crandon 478-3784 | Westboro 427-5864 | Minocqua 356-4437 | Marathon City 443-2775 |
| | | Laona 674-4751 | | | Mosinee 693-2144 |
| | | | | | Rothschild 359-6208 |
| | | | | | Spencer 659-3996 |
| | | | | | Stratford 687-4420 |